

EverLink Terms of Service

Effective Date: 9/22/25

Welcome to EverLink. These Terms of Service (“Terms”) govern your access to and use of our products and services, including EverLink Beacons, memorial pages, and related digital content (collectively, the “Services”). By purchasing, registering, or using an EverLink product, you agree to these Terms. Please read them carefully.

1. About EverLink EverLink provides QR-based memorial products (“Beacons”) that connect physical urns or memorials to a secure, digital page. This page may display information such as an obituary, photo, funeral home contact, and cremation certificate for the individual being remembered. Our goal is to help families preserve a lasting identity for their loved one and ensure their story is never lost.

2. Information Submission and Consent By submitting information, photos, or documents to EverLink, you authorize us to encode, store, and display that content through the EverLink Beacon and its associated digital memorial page. You confirm that: - You have the legal right or permission to provide this information, - The information is accurate to the best of your knowledge, and - You understand that it will be publicly viewable by anyone who scans the Beacon. EverLink does not verify or edit the content you submit. You are solely responsible for the accuracy and appropriateness of the information provided.

3. Public Access and Privacy Notice Each EverLink Beacon links to a public webpage that can be viewed by scanning its QR code. Please do not upload sensitive or private information that you do not wish to make public. EverLink is not responsible for how others may access, share, or interpret the information once it is made publicly available.

4. Limitations of Responsibility EverLink provides digital storage and display services only. We do not handle physical remains, fulfill final instructions, or verify funeral or cremation records. By using our Services, you agree that EverLink, its owners, and its affiliates will not be held liable for: - Any actions, decisions, or disputes made by others regarding the urn or remains, - Misuse or misinterpretation of the information displayed through an EverLink Beacon, or - Any indirect, incidental, or consequential damages resulting from the use of our Services.

5. Data Security and Storage EverLink uses encrypted and redundant cloud storage systems to preserve your data securely and for the long term. While we take reasonable precautions to protect information, no system is completely immune to unauthorized access or data loss. By using our Services, you acknowledge and accept this inherent risk.

6. Ownership and Content Rights You retain ownership of all content submitted to EverLink. By providing this content, you authorize EverLink to securely store and display it as needed to operate your Beacon and its memorial page. Once your information is confirmed and published, you may request modifications for an administrative fee.

7. Updates and Service Changes EverLink may update or modify these Terms as our products and services evolve. Updates will be posted at everlink.life/terms and take effect upon posting. Continued use of EverLink services after updates indicates acceptance of the revised Terms.

8. Contact If you have questions about these Terms or need support, please contact us.

By purchasing or registering an EverLink Beacon, you acknowledge that you have read, understood, and agree to these Terms of Service.