



CRN Course Catalog

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CRN equips chaplains with field-tested, accreditation-aligned training built for the environments where they actually work. Every course in this catalog is grounded in the Operational Care Framework (OCF) - a structured, multi-domain competency model that spans crisis response, grief, spiritual care, ethics, family systems, and chaplain formation. Courses serve healthcare systems, hospice programs, public safety agencies, military installations, corporate environments, and community organizations.

User Experience - How the Platform Works

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CRN's learning platform is built around a single design principle: the same topic teaches differently depending on where you serve.

When you arrive at the CRN platform, you are guided through a short intake sequence before your first course begins. You answer three questions:

1. **Where do you serve?** Select your primary chaplaincy setting - healthcare, hospice, military, corporate, community, or one of the public safety contexts (fire, EMS, police, or dispatch).
2. **What is your formation level?** Select your CPE level - CPE 100 (Emerging), CPE 200 (Developing), CPE 300 (Competent), or Non-CPE Professional.
3. **What brings you here?** Identify whether you are building foundational competencies, deepening a specific skill, or pursuing CEU credit for continuing education requirements.

Based on your answers, every course you access is routed to the version designed for your setting and level. The core content - clinical skill, theological reflection, knowledge check - is the same across all versions. What changes is the scenario context: the people in the scenario, the institutional setting, the language of crisis. A lesson on suicide intervention reads differently for a hospital chaplain than it does for a fire department chaplain, because the environments demand different things.

Your responses are saved to your learner profile. You can update them at any time if your setting or formation level changes. The platform uses your profile to recommend next courses, track your CEU progress across OCF domains, and surface content most relevant to where you are in your formation journey.

This is what it means for training to be built for the field - not adapted for it after the fact.

Available Now

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These courses are live and available for enrollment through the Chaplain Resource Network, an expression of the Marsh Institute for Chaplains mission to work collaboratively to equip, support, and advocate for chaplains serving in diverse and global settings. Our vision is "empowering chaplains worldwide." The Marsh Institute for Chaplains is a religious nonprofit 501(c)(3) organization.

Heart of a Chaplain

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About the Book

Heart of a Chaplain is a published book by CRN / Marsh Institute for Chaplains. It is more than a training manual - it is a formation text, written for chaplains who understand that the work begins on the inside. Each chapter explores a dimension of chaplaincy identity, competency, and calling that shapes how a chaplain shows up in the field. The companion courses in this catalog are designed to deepen and apply what each chapter teaches. Book and course together form a complete learning experience - the book provides the framework, and the lesson puts it into practice. Courses are listed here in chapter order.

HOAC-1-5-1 | **So You Want to be a Chaplain?** *Spiritual Care* | 0.1 CEU

Builds the foundational self-awareness every chaplain needs before stepping into any care setting. Designed for those exploring or entering chaplaincy, this lesson examines what the role actually demands - emotionally, spiritually, and professionally. Chaplains leave with a clear-eyed picture of what distinguishes chaplaincy from other helping professions.

HOAC-2-5-1 | **Spiritual Formation and the Call** *Spiritual Care* | 0.1 CEU

Develops the chaplain's capacity to articulate and sustain a personal theology of call. This lesson examines the relationship between inner formation and outer ministry effectiveness, helping chaplains distinguish between a

calling and a career. Designed for any chaplain asking whether they are in the right role and whether they are ready for what it demands.

HOAC-3-3-2 | Professional Competencies & Memorable Moments *Selfcare and Resilience* | 0.1 CEU

Defines the core professional competencies that separate effective chaplains from well-intentioned ones. Chaplains examine the encounters that shape their practice - moments of connection, failure, and growth - and use those experiences as formation data. Designed for chaplains in early-to-mid career who are building intentional professional identity.

HOAC-4-5-1 | The Spiritual Foundations of Chaplaincy *Spiritual Care* | 0.1 CEU

Grounds the chaplain's practice in a theological framework that can hold up under the weight of institutional ministry. This lesson traces the spiritual roots of chaplaincy across traditions and examines how those roots inform daily care decisions. Designed for chaplains who need more than technique - they need a foundation that sustains them through the hardest cases.

HOAC-5-6-1 | Constitutional Foundation *Ethics and Legal* | 0.1 CEU

Equips chaplains with a working understanding of the constitutional protections and limitations that govern religious expression in institutional settings. Covers the Establishment Clause, Free Exercise rights, and the legal framework for pluralistic chaplaincy. Essential for any chaplain serving in a government-funded, public safety, military, or healthcare environment.

HOAC-6-5-1 | Historical Foundation of Chaplaincy *Spiritual Care* | 0.1 CEU

Develops the chaplain's professional identity by tracing the history of chaplaincy from its origins to current institutional practice. Understanding where the profession came from clarifies what it is and where it is headed. Designed for chaplains who want to serve with the confidence that comes from knowing they are part of a long, legitimate professional tradition.

HOAC-7-5-1 | The Global Nature of Chaplaincy *Spiritual Care* | 0.1 CEU

Expands the chaplain's frame of reference by examining how chaplaincy functions across different nations, cultures, and institutional contexts worldwide. Builds the cross-cultural competency needed to serve populations that bring global experience into local care settings. Designed for chaplains serving in diverse or international-facing environments.

HOAC-8-3-2 | Roles, Responsibilities and Tasks *Selfcare and Resilience* | 0.1 CEU

Clarifies what chaplains are responsible for and, equally important, what they are not. This lesson maps the chaplain's role within interdisciplinary care teams and defines the task boundaries that protect both the chaplain and those they serve. Designed for chaplains new to institutional settings or preparing to negotiate their scope with supervisors and administrators.

HOAC-9-6-1 | Institutional Life Navigating Institutional Duality: Service, Conflict, and Advocacy *Ethics and Legal* | 0.1 CEU

Prepares chaplains to function effectively inside institutions that do not always share their values. Examines the tension between institutional loyalty and patient or staff advocacy - and how to navigate that tension without losing professional integrity. Designed for chaplains serving in hospitals, correctional facilities, military installations, or any setting where institutional power shapes care delivery.

HOAC-10-5-1 | The Marginal and Liminal Nature of Chaplaincy *Spiritual Care* | 0.1 CEU

Explores how chaplains occupy a unique position at the margins of multiple systems - neither fully clinical nor fully pastoral, holding space that no other professional can. Understanding liminality as a vocational strength, rather than a liability, transforms how chaplains approach their role. Designed for chaplains who feel caught between worlds and need a framework that makes sense of that experience.

HOAC-11-6-1 | Special Issues and Challenges in Chaplaincy *Ethics and Legal* | 0.1 CEU

Addresses the complex professional challenges chaplains face that standard training rarely covers - scope creep, institutional pressure, conflicting loyalties, and high-stakes ethical decisions without clear protocols. Developed by a faculty team with broad cross-context experience, this lesson prepares chaplains to navigate ambiguity with confidence. Designed for mid-to-senior chaplains who are already in the field and need tools for the hard situations.

HOAC-12-6-1 | Special Issues and Challenges-Legal *Ethics and Legal* | 0.1 CEU

Provides chaplains with working knowledge of the legal issues most likely to arise in professional ministry - confidentiality, mandated reporting, liability, and documentation. Covers what chaplains are legally required to do and what they are legally protected from doing. Designed for chaplains in any institutional setting who need legal literacy without a law degree.

HOAC-13-5-1 | Frequently Asked Questions *Spiritual Care* | 0.1 CEU

Addresses the questions chaplains actually ask - the ones they hesitate to bring to supervision, the edge cases that don't fit the textbook, and the practical dilemmas that arise in daily ministry. Developed by a broad faculty team with experience across healthcare, military, public safety, and community chaplaincy. Designed for chaplains at any level who want direct, field-informed answers to real questions.

HOAC-14-5-1 | Called Together Into Ministry *Spiritual Care | 0.1 CEU*

Develops the chaplain's capacity to function as part of a ministry team rather than as a solo practitioner. Examines the theology and practice of collaborative chaplaincy - what it means to share the work, support colleagues, and sustain a team culture under institutional pressure. Designed for chaplains building or joining multi-chaplain departments.

HOAC-15-3-2 | Qualifications for Professional Chaplains *Selfcare and Resilience | 0.1 CEU*

Defines the educational, endorsement, and credentialing standards that distinguish professional chaplains from volunteers and lay ministers. Chaplains learn what the field requires, what different certifying bodies expect, and how to assess their own readiness for professional standing. Designed for chaplains navigating the credentialing process or preparing staff and volunteers for more formal roles.

HOAC-16-6-1 | The Chaplain as a Moral Guide: Principles and Practice *Ethics and Legal | 0.1 CEU*

Equips chaplains to serve as moral consultants in environments where ethical complexity is the daily norm. Covers the principles that underpin ethical reasoning in chaplaincy - autonomy, beneficence, justice, and non-maleficence - and how to apply them in real clinical and institutional situations. Designed for chaplains serving on ethics committees or regularly consulted on end-of-life and treatment decisions.

Public Safety Chaplaincy

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About This Series

The Public Safety Chaplaincy (PSC) Series equips chaplains to serve within law enforcement, fire service, EMS, and dispatch environments. These courses address the identity, values, legal frameworks, ethical practice, communication, and crisis response skills required for effective ministry in public safety contexts. The series culminates in scenario-based and capstone training designed to prepare chaplains for independent service in public safety agencies.

PSC-187-3-2 | Foundations of Professional Chaplaincy: Identity, Crisis, and Intervention *Selfcare and Resilience | 0.1 CEU*

Establishes the professional identity foundation for chaplains entering public safety ministry - covering how chaplaincy is distinct from peer support, counseling, and civilian ministry in first responder environments. Designed for chaplains new to public safety assignments who need to understand their role before stepping into a fire station, precinct, or dispatch center.

PSC-188-3-2 | The Foundational Values of Public Safety Chaplaincy *Selfcare and Resilience* | 0.1 CEU

Defines the core values that distinguish effective public safety chaplains - integrity, availability, neutrality, and confidentiality - and why each matters in environments built on rank, loyalty, and skepticism of outsiders. Designed for chaplains seeking certification or building a formal public safety chaplaincy program for a department or agency.

PSC-189-5-1 | The Chaplain Philosophy of Ministry *Spiritual Care* | 0.1 CEU

Develops the chaplain's articulated philosophy of ministry in the public safety context - a personal theological and professional framework that guides decision-making under pressure. Chaplains leave with a written, defensible ministry philosophy that communicates who they are and what they do to the agencies they serve. Designed for mid-career chaplains formalizing their public safety practice.

PSC-190-1-4 | The CARE Method: A Framework for Crisis Intervention *Crisis Response* | 0.1 CEU

Trains chaplains in the CARE Method - a structured crisis intervention framework designed for first responder environments. Covers each step of the method with scenario-based practice, how to adapt the method across different public safety disciplines, and how to use it in both individual and group settings. Designed for public safety chaplains who need a repeatable, teachable crisis response framework.

PSC-191-3-1 | Psychological Impacts in Public Safety Careers *Selfcare and Resilience* | 0.1 CEU

Equips chaplains with the occupational psychology knowledge needed to understand what a first responder career does to the people who choose it - cumulative stress, hypervigilance, moral injury, and identity entrenchment. This knowledge base makes chaplaincy more effective by helping chaplains recognize what they are actually seeing. Designed for chaplains building long-term relationships with public safety agencies.

PSC-192-3-3 | Resilience and Self-Care for Chaplains *Selfcare and Resilience* | 0.1 CEU

Develops the chaplain's personal resilience practices specifically for the demands of public safety ministry - irregular hours, high-intensity incidents, and the culture pressure to absorb everything without complaint. Covers sustainable self-care practices that work in operational environments and how to model healthy resilience for the first responders the chaplain serves. Designed for active public safety chaplains.

PSC-193-6-1 | Legal Foundations for Public Chaplaincy *Ethics and Legal* | 0.1 CEU

Provides the legal literacy required for chaplains operating within public safety agencies - covering constitutional protections, liability, confidentiality in law enforcement contexts, and the legal distinctions between chaplain and peer support roles. Designed for chaplains formalizing their relationship with a public safety agency and for agencies building chaplaincy program policies.

PSC-194-6-1 | Ethical Frameworks in Chaplaincy Practice *Ethics and Legal* | 0.1 CEU

Trains chaplains in the ethical frameworks most relevant to public safety ministry - including confidentiality with law enforcement, dual-loyalty conflicts, and how to maintain neutrality in politically charged agency environments. Covers specific ethics scenarios drawn from fire, law enforcement, EMS, and dispatch contexts. Designed for public safety chaplains navigating the complexity of institutional loyalty and pastoral integrity.

PSC-195-5-2 | Enhanced Communication Skills for Chaplaincy *Spiritual Care* | 0.1 CEU

Develops the advanced communication skills needed for effective chaplaincy in high-stress environments - including active listening adapted for first responders, how to enter a conversation without creating defensiveness, and how to communicate care in ways that are received in a culture that values stoicism. Designed for public safety chaplains who want to strengthen the foundational communication skills that make all other chaplaincy skills possible.

PSC-196-1-4 | First Responder Chaplaincy: High-Impact Scenarios *Crisis Response* | 0.1 CEU

Puts chaplains through scenario-based practice across the highest-stakes situations they will encounter in public safety ministry - line of duty death, first responder suicide, mass casualty incident, and officer-involved shooting. Covers how to make the right decision quickly under pressure, with scenario feedback calibrated to public safety culture and context. Designed for chaplains who have completed foundational PSC coursework and are ready for advanced scenario practice.

PSC-197-1-4 | First Responder Chaplaincy: Capstone Integration *Crisis Response* | 0.1 CEU

Integrates the full PSC curriculum into a capstone experience - requiring chaplains to demonstrate competency across ministry philosophy, crisis response, ethics, legal foundations, and scenario performance. The capstone is designed to produce chaplains who are ready to serve public safety agencies independently and with professional standing. Designed for chaplains completing the full PSC certification track.

PSC-198-- | Domain | 0.1 CEU

Equips chaplains with the competencies needed in . Designed for practitioners who work in high-demand care settings and need field-tested skills they can apply immediately.

Organizational Development

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About This Series

The Organizational Development (OD) Series equips chaplaincy leaders, department heads, and institutional stakeholders with the organizational and leadership competencies required to build and sustain effective chaplaincy programs within complex institutions.

OD-199-3-2 | Reflective Practice and the Shadow Self *Selfcare and Resilience* | 0.1 CEU

Equips chaplains to engage reflective practice as a serious professional discipline - going beyond surface journaling to examine the shadow dimensions of their own character that affect their ministry. Covers Jungian shadow concepts applied to chaplaincy formation, how unexamined personal patterns create blind spots in care, and how to use structured reflection as a tool for ongoing self-knowledge. Designed for any chaplain serious about long-term professional and spiritual formation.

OD-200-6-1 | Hope - False Hope and the Ethics of Encouragement *Ethics and Legal* | 0.1 CEU

Trains chaplains to navigate the ethical minefield of hope in chaplaincy - when encouragement becomes false hope, and when honesty becomes cruelty. Covers the theological and ethical dimensions of hope, how to offer genuine presence without either colluding with unrealism or extinguishing the will to live. Designed for hospice, ICU, and oncology chaplains who regularly accompany people for whom hope requires careful and honest pastoral work.

OD-201-2-4 | Grief Across Contexts: Child Loss, Miscarriage, and Complex Bereavement *Grief and Loss* | 0.1 CEU

Develops the chaplain's capacity to navigate the most complex bereavement scenarios - the loss of a child, perinatal loss, and grief presentations that do not fit standard models. Covers what makes these losses singular and what they demand of a chaplain who must hold them without resolution. Designed for chaplains across all settings who need depth and nuance beyond foundational grief training.

OD-202-1-4 | Moral Injury and Restoration: Truth Before Repair *Crisis Response* | 0.1 CEU

Equips chaplains to accompany individuals through the moral injury recovery process - a path that requires unflinching honesty about what happened and what it meant before any meaningful repair is possible. Covers the distinction between moral injury and PTSD, why premature forgiveness often increases rather than relieves moral injury, and what genuine restoration requires. Designed for military chaplains, VA chaplains, and public safety chaplains serving populations with significant moral injury burden.

OD-203-1-3 | Suicide, Postvention, and Care for Survivors: Presence Without Control *Crisis Response* | 0.1 CEU

Trains chaplains to provide skilled postvention support - the sustained pastoral care provided after a suicide to those left behind. Covers the specific needs of suicide loss survivors, how to provide presence that holds the complexity of

this grief without collapsing into helplessness, and how to remain available across the long arc of postvention. Designed for chaplains across all settings who may encounter suicide loss in any population they serve.

OD-204-1-3 | De-escalation and Crisis Presence: Regulation Before Resolution *Crisis Response* | 0.1 CEU

Develops the chaplain's capacity to use their own regulated nervous system as the primary de-escalation tool - providing calm that stabilizes others without requiring the situation to be resolved. Covers the neuroscience of co-regulation, how chaplains can maintain regulation under pressure, and how to apply this capacity in clinical, correctional, and field settings. Designed for chaplains across all contexts who encounter behavioral and emotional crises.

OD-205-7-2 | Cultural Humility and Inclusive Presence: Respect in Spiritual Care *Domain 7* | 0.1 CEU

Trains chaplains to approach every cross-cultural encounter with genuine humility rather than assumed competency. Covers the difference between cultural competence and cultural humility, how to remain curious and responsive when cultural frameworks differ dramatically, and how to provide care that honors difference without essentializing it. Designed for chaplains in any setting serving populations whose cultural background differs from their own.

OD-206-5-1 | Pastoral Care for the Religiously Unaffiliated: Meaning Without Doctrine *Spiritual Care* | 0.1 CEU

Equips chaplains to provide meaningful spiritual care to individuals who do not identify with any religious tradition - a growing segment of the populations chaplains serve in healthcare, military, and public safety. Covers how to engage spiritual and existential questions without a doctrinal frame, how to offer ritual and presence across non-religious meaning systems, and how to serve someone whose identity explicitly includes rejecting the chaplain's tradition. Designed for chaplains across all secular institutional settings.

OD-207-6-1 | Ethical Boundaries in Spiritual Care: Safety with Compassion *Ethics and Legal* | 0.1 CEU

Trains chaplains to maintain professional ethical boundaries while providing the depth of presence that makes chaplaincy meaningful - the balance that distinguishes professional care from well-intentioned overreach. Covers the ethical boundaries most commonly tested in chaplaincy, how to recognize early boundary drift, and how to restore appropriate limits without withdrawing care. Designed for chaplains at all levels seeking to strengthen their ethical practice.

OD-208-5-3 | Narrative and Ritual in Spiritual Healing: Meaning Without Imposition *Spiritual Care* | 0.1 CEU

Develops the chaplain's capacity to use story and ritual as healing tools - in ways that invite and honor rather than impose or prescribe. Covers narrative approaches to meaning-making, how to construct rituals that are simple, accessible, and genuinely meaningful for individuals with diverse spiritual frameworks. Designed for chaplains who want to expand their practical toolkit for spiritual care beyond conversation.

OD-209-8-2 | Systems Theory and Team Collaboration: Staying Differentiated Under Pressure *Domain 8 | 0.1 CEU*

Equips chaplains to understand and navigate the systems dynamics of the care teams and institutions they work within - maintaining their own distinct role and perspective rather than being absorbed into the dominant culture. Covers Bowen systems theory applied to institutional chaplaincy, how to provide care as a differentiated presence rather than a reflection of team consensus, and how to collaborate effectively without losing professional identity. Designed for chaplains embedded in interdisciplinary teams.

OD-210-3-2 | Reflective Supervision and Ongoing Formation: Formation Over Affirmation *Selfcare and Resilience | 0.1 CEU*

Trains chaplains to engage supervision as a formational discipline rather than a performance review - and to seek out the kind of supervision that challenges rather than merely affirms. Covers what makes supervision formative versus evaluative, how to bring real material to supervisory relationships, and how to build ongoing formation into a chaplaincy career that does not require institutional support to sustain it. Designed for mid-to-senior chaplains committed to continued professional growth.

In Development

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These courses are currently in development and will be available in a future release. Topics and titles are subject to change prior to publication.

Operational Care Framework

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About This Series

The Operational Care Framework (OCF) Series is a structured collection of professional development courses built on CRN's multi-domain competency model for chaplaincy. The OCF organizes chaplaincy practice into six domains - Spiritual Care, Crisis Response, Grief and Loss, Ethics and Legal, Selfcare and Resilience, and Family and Community Systems - and delivers content differentiated by care setting. Courses in this series are designed for chaplains serving specific institutional environments: healthcare, hospice, military, public safety, corporate, and community. Each course is accreditation-aligned and earns continuing education credit.

OCF-23-1-1 | Active Shooter Mass Casualty Event *Crisis Response | 0.1 CEU*

Trains chaplains to provide immediate spiritual and emotional support during and after active shooter or mass casualty incidents. Covers the chaplain's role in the unified command structure, survivor care in the acute phase, and first responder support during the post-incident period. Designed for chaplains embedded in hospitals, public safety agencies, military installations, or any organization with mass casualty response protocols.

OCF-24-1-1 | Child Death Notification Ages 3 to 18 Crisis Response | 0.1 CEU

Equips chaplains to deliver death notifications involving children with age-appropriate language, trauma-informed presence, and clear boundaries around what they can and cannot say. Covers developmentally differentiated communication for young children, school-age children, and adolescents, and addresses the chaplain's own formation needs after this type of encounter. Designed for hospital chaplains, school chaplains, pediatric care teams, and law enforcement chaplains.

OCF-25-1-1 | Mass Casualty Triage Chaplaincy Crisis Response | 0.1 CEU

Prepares chaplains to function effectively within mass casualty triage systems alongside medical and emergency personnel. Covers the chaplain's assigned role in START and SALT triage protocols, how to provide presence without obstructing clinical care, and how to support both survivors and responders simultaneously. Designed for hospital chaplains and public safety chaplains with a mass casualty assignment in their deployment plan.

OCF-26-1-1 | Natural Disaster Response Crisis Response | 0.1 CEU

Develops the skills chaplains need to provide sustained spiritual and psychological support during and after natural disasters - floods, fires, earthquakes, and severe weather events. Covers the disaster response timeline, how chaplaincy integrates with FEMA and voluntary agency structures, and how to serve communities in the acute, relief, and recovery phases. Designed for community chaplains, public safety chaplains, and chaplains deployed through disaster relief organizations.

OCF-27-1-1 | School Shooting Aftermath Crisis Response | 0.1 CEU

Equips chaplains to support students, staff, families, and first responders in the days and weeks following a school shooting. Covers immediate aftermath response, the chaplain's role in school crisis teams, how to address survivor guilt and secondary trauma, and how to support administrators managing both grief and institutional continuity. Designed for school chaplains, hospital chaplains, and community chaplains who may be deployed to school environments after a critical incident.

OCF-28-1-1 | Sudden Death Notification Crisis Response | 0.1 CEU

Trains chaplains in the language, presence, and process required to deliver unexpected death notifications with compassion and clarity. Covers the notification framework, how to respond to acute shock reactions, what not to say,

and how to remain present in the moments after notification. Designed for hospital chaplains, law enforcement chaplains, and hospice chaplains who make or support death notifications across care settings.

OCF-29-1-1 | Terrorism Response Crisis Response | 0.1 CEU

Prepares chaplains to support survivors, responders, and communities in the aftermath of a terrorist attack. Covers the unique features of terrorism trauma - intent, randomness, and the disruption of basic safety - and how those features shape chaplaincy response. Designed for public safety chaplains, military chaplains, hospital chaplains, and community chaplains in high-risk urban or institutional environments.

OCF-30-1-1 | Unexpected Trauma Death Crisis Response | 0.1 CEU

Equips chaplains to provide skilled presence when death arrives suddenly and without preparation - accidents, acute medical events, and other traumatic losses that give families no time to brace themselves. Covers the chaplain's role in the immediate aftermath, how to support families in shock, and how to serve clinical staff who carry secondary trauma from the event. Designed for emergency department chaplains, trauma center chaplains, and law enforcement chaplains.

OCF-31-1-2 | Catastrophic Injury, Burns, Amputation, Paralysis Crisis Response | 0.1 CEU

Prepares chaplains to support patients and families facing catastrophic, life-altering injuries - the kind that permanently redefine what a person's life will look like. Covers grief for function and identity, how to hold hope honestly when prognosis is uncertain, and how to support patients through the long arc of recovery. Designed for hospital chaplains in trauma centers, burn units, rehabilitation facilities, and spinal cord injury programs.

OCF-32-1-2 | Drowning and Near Drowning Child Crisis Response | 0.1 CEU

Trains chaplains to provide immediate and sustained support when a child survives a near-drowning or when a drowning death occurs. Covers the acute family crisis, the particular weight of parental guilt in pediatric emergencies, and how to support clinical staff managing a pediatric critical event. Designed for hospital chaplains in emergency departments and pediatric intensive care units.

OCF-33-1-2 | Medical Error Aftermath Crisis Response | 0.1 CEU

Equips chaplains to support patients, families, and healthcare workers in the aftermath of a medical error. Covers the chaplain's role when an institution is managing liability, disclosure, and grief simultaneously - and how to maintain integrity and care across all three. Designed for hospital chaplains and healthcare worker peer support programs.

OCF-34-1-2 | NICU Crisis Crisis Response | 0.1 CEU

Develops the specialized presence skills required to support families in neonatal intensive care - where hope and loss coexist in the same room, often for weeks. Covers the spiritual and emotional needs of parents, the exhaustion of sustained uncertainty, and how to provide meaningful support in a highly medicalized environment. Designed for NICU chaplains and hospital chaplains who rotate through neonatal care.

OCF-35-1-2 | Pediatric Cancer Diagnosis Crisis Response | 0.1 CEU

Prepares chaplains to accompany families from the moment of a child's cancer diagnosis through the trajectory of treatment. Covers the shock of initial diagnosis, how to support siblings and extended family, how to navigate hope and realism over a long care arc, and the spiritual dimensions of childhood illness. Designed for pediatric oncology chaplains and hospital chaplains serving families through extended treatment.

OCF-36-1-2 | Stroke and Traumatic Brain Injury Crisis Response | 0.1 CEU

Equips chaplains to support patients and families navigating the immediate and long-term impacts of stroke or traumatic brain injury - conditions that can alter personality, cognition, and communication without ending life. Covers grief for the person who existed before the injury, family system strain, and how to provide spiritual care to patients with limited capacity for verbal engagement. Designed for hospital chaplains in neurology, rehabilitation, and long-term care settings.

OCF-37-1-3 | Acute Suicidal Ideation Crisis Response | 0.1 CEU

Trains chaplains to respond with safety-focused presence when a person is actively expressing suicidal thoughts. Covers the chaplain's role in a suicide risk response - what to do, what not to do, and how to work alongside clinical staff without overstepping. Designed for hospital chaplains, correctional chaplains, military chaplains, and any chaplain serving populations with elevated suicide risk.

OCF-38-1-3 | Managing Aggressive or Agitated Patients Crisis Response | 0.1 CEU

Equips chaplains to maintain effective presence and de-escalate situations involving aggressive or highly agitated individuals. Covers trauma-informed approaches to agitation, how to use calm presence as a stabilizing force, and when to disengage for safety. Designed for chaplains in emergency departments, psychiatric units, correctional facilities, and any environment where behavioral dysregulation is common.

OCF-39-1-3 | Non-Suicidal Self Injury Crisis Response | 0.1 CEU

Develops the chaplain's capacity to engage without shame or alarm when a person is engaged in self-harm that is not suicidal in intent. Covers how non-suicidal self-injury functions as a coping mechanism, how to provide non-judgmental presence, and how to collaborate with clinical staff without violating the therapeutic relationship. Designed for hospital chaplains, school chaplains, and correctional chaplains who regularly encounter this presentation.

OCF-40-1-3 | Panic Attack Acute Anxiety Crisis Crisis Response | 0.1 CEU

Trains chaplains to provide grounded, regulated presence to someone experiencing an acute panic attack or anxiety crisis. Covers the physiology of panic, trauma-informed grounding techniques appropriate for chaplains, and how to distinguish panic from medical emergency. Designed for chaplains in any care setting who encounter anxiety crises in patients, family members, or staff.

OCF-41-1-3 | Psychotic Break Acute Psychosis Crisis Response | 0.1 CEU

Prepares chaplains to maintain safe, therapeutic presence when a person is experiencing acute psychosis. Covers how to communicate without increasing agitation, when chaplaincy presence is appropriate and when it is not, and how to support clinical staff managing a psychiatric emergency. Designed for hospital chaplains, correctional chaplains, and community chaplains in settings where psychiatric crises occur.

OCF-42-1-3 | Quick Grounding Skills for High Anxiety Crisis Response | 0.1 CEU

Equips chaplains with a practical toolkit of evidence-supported grounding techniques for use with highly anxious individuals in field settings. Covers sensory grounding, breath regulation, and verbal anchoring - techniques the chaplain can deploy without clinical training or props. Designed for chaplains across all contexts who need skills they can use immediately, anywhere.

OCF-43-1-3 | Substance Overdose Response Crisis Response | 0.1 CEU

Prepares chaplains to provide immediate and sustained support following a substance overdose - whether the person survived or not. Covers care for the individual, family response, the complex emotions of overdose situations (shame, grief, relief, anger), and how to support clinical staff in high-frequency overdose environments. Designed for hospital chaplains in emergency departments and chaplains serving substance use disorder programs.

OCF-44-1-3 | Supporting Persons in Psychosis Clinical Expansion Crisis Response | 0.1 CEU

Expands the chaplain's competency for sustained engagement with individuals experiencing ongoing psychotic symptoms beyond the acute crisis phase. Covers how to provide meaningful spiritual care to someone whose perception of reality is disrupted, how to hold theological questions alongside clinical realities, and how to maintain boundaries that protect both the chaplain and the person being served. Designed for chaplains in inpatient psychiatric units, community mental health settings, and correctional facilities.

OCF-45-1-3 | Supporting Staff After Medical Error Crisis Response | 0.1 CEU

Trains chaplains to provide peer-level support to healthcare workers involved in a medical error - a population that carries guilt, fear, and institutional pressure simultaneously. Covers the second victim phenomenon, how to offer

support without colluding with denial or self-punishment, and how to connect staff with appropriate resources. Designed for hospital chaplains and healthcare worker peer support program leaders.

OCF-46-1-4 | Combat Trauma Debriefing Military Crisis Response | 0.1 CEU

Equips military chaplains and civilian chaplains serving veterans to facilitate or support combat trauma debriefing processes. Covers the structure of critical incident stress debriefing adapted for combat contexts, moral injury as a distinct dimension of combat trauma, and how to provide spiritual presence without pathologizing normal trauma responses. Designed for military chaplains, VA chaplains, and veteran-serving community programs.

OCF-47-1-4 | Critical Incident Stress Management Crisis Response | 0.1 CEU

Trains chaplains in the principles and application of Critical Incident Stress Management (CISM) - a structured framework for supporting individuals and groups after exposure to traumatic events. Covers the chaplain's role in CISM teams, how to facilitate peer support processes, and how spiritual care integrates with psychological first aid. Designed for public safety chaplains, hospital chaplains, and military chaplains who function as part of organized incident response teams.

OCF-48-1-4 | First Responder Crisis Support Crisis Response | 0.1 CEU

Develops the chaplain's capacity to provide effective support to firefighters, law enforcement officers, paramedics, and dispatchers following high-stress or traumatic incidents. Covers the cultural norms of first responder communities, how to enter those cultures with credibility, and how to provide support in ways that are received rather than resisted. Designed for public safety chaplains and chaplains seeking to build relationships with first responder agencies.

OCF-49-1-5 | Active Sexual Assault Response Crisis Response | 0.1 CEU

Equips chaplains to provide trauma-informed presence to sexual assault survivors in the immediate aftermath of an assault. Covers what survivors need most in the acute phase, how to avoid re-traumatization, and how to work alongside SANE nurses, advocates, and law enforcement without conflating those roles. Designed for hospital chaplains in emergency departments and chaplains embedded in sexual assault response teams.

OCF-50-1-5 | Domestic Violence Intervention Crisis Response | 0.1 CEU

Trains chaplains to recognize domestic violence presentations and provide effective support without inadvertently increasing risk to the survivor. Covers safety planning principles, mandatory reporting requirements, how to engage abusers without colluding, and the spiritual dimensions of abuse that are unique to chaplaincy. Designed for hospital chaplains, community chaplains, and correctional chaplains who regularly encounter domestic violence situations.

OCF-51-1-5 | Gang Violence Response Framework *Crisis Response | 0.1 CEU*

Prepares chaplains to provide effective spiritual and emotional support in communities and institutions where gang violence is present. Covers the social and relational dynamics of gang culture, how to serve both perpetrators and victims without choosing sides, and how to provide consistent presence in environments defined by distrust. Designed for community chaplains, correctional chaplains, and hospital chaplains in urban trauma centers.

OCF-52-1-5 | Hostage and Kidnapping Crisis Framework *Crisis Response | 0.1 CEU*

Equips chaplains to support families, responders, and survivors connected to hostage or kidnapping situations. Covers how to provide presence during the acute uncertainty of an ongoing incident, how to support families through the agonizing wait, and how to accompany survivors returning from captivity. Designed for law enforcement chaplains, military chaplains, and hospital chaplains who may encounter these situations in crisis support roles.

OCF-53-1-5 | Human Trafficking Victim Support *Crisis Response | 0.1 CEU*

Develops the chaplain's capacity to provide trauma-informed, safety-centered support to individuals who have experienced human trafficking. Covers trauma bonding, complex trauma presentations, how to engage without triggering re-traumatization, and mandatory reporting requirements. Designed for hospital chaplains, community chaplains, and correctional chaplains serving populations with elevated trafficking exposure.

OCF-54-1-5 | Police Shooting Officer Involved *Crisis Response | 0.1 CEU*

Prepares chaplains to support law enforcement officers and their families in the aftermath of an officer-involved shooting - whether the officer was the victim, the shooter, or a witness. Covers the cultural dynamics of law enforcement grief, the dual trauma of use-of-force incidents, and how to provide presence during investigations that limit what the officer can say. Designed for law enforcement chaplains and public safety chaplains with law enforcement agency relationships.

OCF-55-1-5 | Workplace Violence Response *Crisis Response | 0.1 CEU*

Trains chaplains to support employees, supervisors, and organizations in the aftermath of workplace violence. Covers how to address trauma at the individual and team level, how to navigate organizational denial and liability pressure, and how to provide sustained support over the full recovery arc. Designed for corporate chaplains, hospital chaplains, and public safety chaplains who serve large institutional environments.

OCF-56-2-1 | Miscarriage and Stillbirth Support *Grief and Loss | 0.1 CEU*

Equips chaplains to support parents in the devastating loss of a pregnancy - a grief that is often minimized by the people around them. Covers the unique features of perinatal loss, how to provide rituals and presence that honor the

loss at any gestational age, and how to support fathers and partners whose grief is frequently overlooked. Designed for hospital chaplains in labor and delivery, NICU, and maternity units.

OCF-57-2-1 | When a Family Refuses to View the Body *Grief and Loss* | 0.1 CEU

Prepares chaplains to support families navigating the decision not to view a deceased loved one - and to honor that choice without judgment while helping families understand its long-term implications. Covers how grief can complicate closure, how to hold the family's autonomy alongside pastoral wisdom, and how to support clinical staff when family decisions create tension. Designed for hospital chaplains and hospice chaplains across acute and palliative care settings.

OCF-58-2-1 | When the Body Cannot Be Viewed *Grief and Loss* | 0.1 CEU

Trains chaplains to support families when circumstances prevent them from viewing the body of their loved one - traumatic death, disaster, or medical conditions that make viewing inadvisable. Covers alternative rituals and symbolic practices that support grief when physical presence with the body is not possible. Designed for hospital chaplains, coroner chaplains, and disaster response chaplains.

OCF-59-2-1 | Anticipated Death Vigil *Grief and Loss* | 0.1 CEU

Equips chaplains to guide families through the sacred and exhausting experience of watching over a dying loved one. Covers what to expect physiologically in the dying process, how to support family presence and participation, how to facilitate meaningful goodbyes, and how to help families find meaning in the act of witness. Designed for hospice chaplains, palliative care chaplains, and hospital chaplains in end-of-life settings.

OCF-60-2-1 | Suicide Bereavement *Grief and Loss* | 0.1 CEU

Develops the chaplain's capacity to provide skilled, ongoing support to those who have lost someone to suicide - a bereavement complicated by guilt, stigma, unanswered questions, and often-fractured social support. Covers postvention best practices, how to address the theological questions suicide survivors carry, and how to support children and adolescents who have lost a family member. Designed for chaplains across all settings who encounter suicide loss in families and communities.

OCF-61-2-1 | Traumatic Grief *Grief and Loss* | 0.1 CEU

Prepares chaplains to recognize and respond to grief that has been complicated by the traumatic nature of the death - violent, sudden, or witnessed. Covers how trauma overlays grief in ways that require different support strategies, how to work alongside mental health providers without replacing them, and how to provide sustained presence through the long arc of traumatic bereavement. Designed for hospital chaplains, law enforcement chaplains, and community chaplains.

OCF-62-2-2 | Children's Grief Ages 3 to 12 *Grief and Loss* | 0.1 CEU

Equips chaplains to support grieving children with developmentally appropriate presence, language, and ritual. Covers the ways children understand death at different developmental stages, how to engage children in play and concrete language rather than abstraction, and how to support parents who are grieving while trying to care for their children. Designed for hospital chaplains, school chaplains, and community chaplains serving families with young children.

OCF-63-2-2 | Teen Grief Ages 13 to 18 *Grief and Loss* | 0.1 CEU

Trains chaplains to engage adolescents in grief in ways that meet them where they are - navigating peer identity, developmental individuation, and the tendency to mask rather than express emotion. Covers the specific risks that grief poses for teenagers, how to work with school and family systems simultaneously, and how to maintain connection with a population that often pushes away support. Designed for school chaplains, hospital chaplains, and community chaplains working with youth.

OCF-64-2-2 | Elderly Grief *Grief and Loss* | 0.1 CEU

Develops the chaplain's capacity to support older adults navigating the compounding losses that come with aging - spouses, friends, health, independence, and identity. Covers cumulative grief, life review as a grief process, the intersection of grief and dementia, and how to honor a lifetime of resilience while acknowledging the weight of present loss. Designed for hospice chaplains, long-term care chaplains, and hospital chaplains serving geriatric populations.

OCF-65-2-2 | Supporting Siblings After Pediatric Death *Grief and Loss* | 0.1 CEU

Equips chaplains to provide dedicated support to surviving siblings after a child in the family dies - a grief that is frequently overlooked when family attention concentrates on parents. Covers developmental grief responses in children and adolescents, how to help parents support their other children while in deep grief themselves, and how to provide presence without overwhelming a family that is already depleted. Designed for pediatric, NICU, and oncology chaplains.

OCF-66-2-3 | Family Grief Dynamics *Grief and Loss* | 0.1 CEU

Trains chaplains to recognize and work with the relational patterns that emerge when a family grieves together - and how those patterns can either support healing or fracture the family system. Covers family systems theory applied to grief, the different grief styles that surface within families, and how to facilitate family processes without becoming a family therapist. Designed for chaplains across all settings who regularly work with families in loss.

OCF-67-2-3 | Supporting Grieving Couples *Grief and Loss* | 0.1 CEU

Prepares chaplains to support couples who are grieving differently from each other - a common and deeply stressful experience that can isolate partners at the moment they most need connection. Covers the research on how men and women often grieve differently, how to help couples understand each other's process, and when to refer to couples counseling. Designed for hospital chaplains, hospice chaplains, and community chaplains working with bereaved couples.

OCF-68-2-3 | Memorial Service Planning *Grief and Loss* | 0.1 CEU

Equips chaplains to guide families through the practical and spiritual process of planning a meaningful memorial service under time pressure and emotional strain. Covers how to gather the story of a person's life, how to construct a service that honors both the deceased and the needs of the grieving, and how to hold a theologically pluralistic space when families have diverse beliefs. Designed for hospital chaplains, hospice chaplains, and community chaplains who regularly facilitate memorial services.

OCF-69-2-4 | Complicated Grief *Grief and Loss* | 0.1 CEU

Develops the chaplain's capacity to recognize and respond to grief that has become stuck - where the normal processes of adaptation have stalled and the person is unable to move forward in life. Covers the distinction between complicated grief and depression, how to provide sustained pastoral support, and when to refer to specialized grief therapy. Designed for chaplains in any setting who provide ongoing care to bereaved individuals over time.

OCF-70-2-4 | Ambiguous Loss *Grief and Loss* | 0.1 CEU

Equips chaplains to support individuals grieving losses that are not socially recognized as death - a family member with dementia who is physically present but psychologically absent, a missing person, an estranged relationship. Covers Pauline Boss's framework for ambiguous loss and how to apply it in chaplaincy practice. Designed for hospital chaplains, military family chaplains, and community chaplains serving families navigating chronic uncertainty.

OCF-71-2-4 | Disenfranchised Grief *Grief and Loss* | 0.1 CEU

Trains chaplains to recognize and validate grief that society fails to acknowledge - the loss of a pet, the grief of an ex-partner, the death of someone whose relationship was stigmatized. Covers how disenfranchisement compounds grief and what chaplains can do to restore dignity to mourning. Designed for chaplains across all settings who serve individuals whose losses are invisible to others around them.

OCF-72-2-4 | Collective Grief *Grief and Loss* | 0.1 CEU

Prepares chaplains to support communities processing shared loss - the grief that arises after mass tragedy, community disaster, or institutional trauma. Covers the dynamics of collective mourning, how chaplains can serve as community anchors during shared loss, and how to facilitate public rituals and spaces that support healing.

Designed for community chaplains, disaster response chaplains, and chaplains serving large institutions after a significant loss event.

OCF-73-2-4 | Secondary Losses *Grief and Loss* | 0.1 CEU

Equips chaplains to help grieving individuals identify and process the secondary losses that trail a primary death - loss of income, identity, role, routine, and social community. Covers how unaddressed secondary losses sustain grief long after others assume the person should be moving on. Designed for chaplains providing ongoing grief support in hospice, long-term care, and community settings.

OCF-74-2-4 | Anniversary Grief *Grief and Loss* | 0.1 CEU

Trains chaplains to anticipate and provide proactive support around grief anniversaries - holidays, birthdays, the anniversary of the death, and other calendar triggers that intensify grief in predictable patterns. Covers how to prepare individuals and families for anniversary reactions and how to mark significant dates with rituals that honor memory without prolonging avoidance. Designed for hospice chaplains and chaplains providing long-term bereavement follow-up.

OCF-75-2-4 | Grief and Faith Crisis *Grief and Loss* | 0.1 CEU

Prepares chaplains to accompany individuals whose faith has been shaken or shattered by loss - people who are not just grieving a person but grieving the God they thought they knew. Covers theodicy as a pastoral encounter rather than an academic debate, how to hold theological challenge without closing it down, and how to support someone whose grief is intertwined with spiritual crisis. Designed for chaplains across all settings who serve religiously identified individuals in significant loss.

OCF-76-2-4 | Guilt in Grief *Grief and Loss* | 0.1 CEU

Equips chaplains to address the pervasive guilt that accompanies most significant losses - the things that were said or left unsaid, decisions made under pressure, moments missed. Covers the difference between healthy accountability and destructive self-blame, and how to provide pastoral presence that neither minimizes guilt nor reinforces it. Designed for hospice chaplains, hospital chaplains, and community grief ministers.

OCF-77-2-4 | Anger in Grief *Grief and Loss* | 0.1 CEU

Trains chaplains to receive anger as a legitimate expression of grief rather than a problem to be managed. Covers the relationship between anger and love in loss, how to hold an angry grieving person without backing away or colluding with harmful behavior, and how to help individuals find safe expression for grief-driven anger. Designed for chaplains across all settings who encounter anger as a dominant grief presentation.

OCF-78-2-4 | High Guilt and Blame Patterns *Grief and Loss* | 0.1 CEU

Develops the chaplain's capacity to engage with deeply entrenched guilt and blame in bereaved individuals and families - patterns that have moved beyond normal grief into positions that are blocking healing. Covers the difference between pastoral support and therapeutic intervention, how to provide presence without reinforcing the pattern, and when to refer. Designed for chaplains providing ongoing grief care to individuals with complex presentations.

OCF-79-2-5 | Infertility Grief *Grief and Loss* | 0.1 CEU

Equips chaplains to support individuals and couples navigating the grief of infertility - a loss that is often invisible, recurring, and socially minimized. Covers the monthly cycle of hope and loss that characterizes infertility, how to provide presence to both partners whose grief may manifest differently, and the spiritual questions infertility raises. Designed for hospital chaplains, community chaplains, and chaplains serving healthcare populations in reproductive medicine.

OCF-80-2-5 | Divorce and Relationship Loss *Grief and Loss* | 0.1 CEU

Trains chaplains to support individuals navigating the grief of divorce and relationship dissolution - a loss complicated by legal process, social complexity, and the ongoing presence of the person being lost. Covers how to provide pastoral support without taking sides, how to address the spiritual dimensions of relational failure, and how to support children caught in parental separation. Designed for community chaplains, hospital chaplains, and correctional chaplains.

OCF-81-2-5 | Job Loss and Identity Crisis *Grief and Loss* | 0.1 CEU

Prepares chaplains to support individuals whose sense of identity, worth, and purpose is bound up in their work - and who experience job loss as an existential crisis, not just a financial one. Covers the grief of vocational loss, how to engage spiritual questions about meaning and provision without offering easy answers, and how to support the transition toward new purpose. Designed for corporate chaplains, community chaplains, and chaplains serving veterans transitioning out of military service.

OCF-82-2-5 | Empty Nest Syndrome *Grief and Loss* | 0.1 CEU

Equips chaplains to support parents navigating the loss of identity and purpose that often accompanies children leaving home. Covers the grief of transition, how to distinguish normal adjustment grief from significant depression, and how to help individuals reframe this season as one of genuine possibility. Designed for community chaplains and chaplains serving family-oriented congregational or institutional contexts.

OCF-83-2-5 | Aging Parents Role Reversal *Grief and Loss* | 0.1 CEU

Trains chaplains to support adult children navigating the grief and stress of becoming caregivers for their aging parents. Covers the loss of the parent as one has known them, the grief of anticipated loss before death arrives, and the relational complexity of role reversal. Designed for hospital chaplains in geriatric settings, hospice chaplains, and community chaplains serving multigenerational families.

OCF-84-2-5 | Pet Loss Grief *Grief and Loss* | 0.1 CEU

Develops the chaplain's capacity to honor and support pet loss grief with the same seriousness given to any significant bereavement. Covers why pet loss produces genuine and sometimes profound grief, how to provide presence without minimizing the loss, and how to support individuals for whom a pet represented primary attachment and companionship. Designed for community chaplains, hospital chaplains, and hospice chaplains where pet loss frequently accompanies other life stressors.

OCF-85-3-1 | Recognizing Burnout *Selfcare and Resilience* | 0.1 CEU

Trains chaplains to identify the warning signs of burnout in themselves and their colleagues before the damage becomes serious. Covers the three dimensions of burnout - exhaustion, cynicism, and reduced efficacy - and how chaplaincy-specific stressors accelerate the process. Designed for chaplains at every level and for supervisors building sustainable chaplaincy programs in high-demand environments.

OCF-86-3-1 | Compassion Fatigue *Selfcare and Resilience* | 0.1 CEU

Equips chaplains to recognize and respond to compassion fatigue - the gradual erosion of empathy and care capacity that comes from sustained exposure to suffering. Covers the difference between compassion fatigue and burnout, evidence-supported recovery practices, and how to build structural protections rather than relying on willpower alone. Designed for chaplains in healthcare, hospice, public safety, military, and any high-demand care environment.

OCF-87-3-1 | Vicarious Trauma *Selfcare and Resilience* | 0.1 CEU

Prepares chaplains to recognize when the stories and suffering of those they serve are reshaping their own worldview, spirituality, and nervous system. Covers the cumulative nature of vicarious trauma, how it differs from compassion fatigue, and what recovery and ongoing prevention actually require. Designed for chaplains who regularly engage trauma and those who supervise them.

OCF-88-3-1 | Handling Graphic Exposure *Selfcare and Resilience* | 0.1 CEU

Trains chaplains to manage the psychological and spiritual impact of exposure to graphic scenes and content - a reality in trauma, emergency, and forensic chaplaincy. Covers the difference between normal acute stress response and lasting harm, operational defusing techniques, and how to build sustainable practices for chaplains who encounter graphic material regularly. Designed for public safety chaplains, coroner chaplains, emergency department chaplains, and military chaplains.

OCF-89-3-1 | Moral Injury Personal Selfcare and Resilience | 0.1 CEU

Equips chaplains to recognize and address moral injury in themselves - the damage that occurs when they have violated their own moral code, failed to prevent a harm, or been complicit in something they believe was wrong. Covers the distinction between moral injury and guilt, how to pursue repair and restoration, and how to sustain integrity over a long chaplaincy career. Designed for any chaplain who has experienced the weight of institutional compromise or personal failure in ministry.

OCF-90-3-1 | Spiritual Dryness Selfcare and Resilience | 0.1 CEU

Prepares chaplains to navigate seasons of spiritual emptiness without abandoning their ministry or their faith. Covers the difference between spiritual dryness and spiritual crisis, the formation dimensions of dark night experiences, and how to sustain effective chaplaincy even when one's own spiritual resources feel depleted. Designed for chaplains across all traditions who find themselves giving what they no longer feel they possess.

OCF-91-3-2 | Healthy Boundaries Selfcare and Resilience | 0.1 CEU

Trains chaplains to maintain effective professional boundaries without becoming cold or inaccessible - the balance that defines competent chaplaincy. Covers the types of boundary violations most common in chaplaincy, how to recognize early drift, and how to restore boundaries when they have been tested. Designed for chaplains across all settings, with particular relevance for those in long-term care, hospice, and community settings where relational proximity is high.

OCF-92-3-2 | Clinical Supervision Selfcare and Resilience | 0.1 CEU

Equips chaplains to engage clinical supervision as a formational and professional development resource rather than an evaluative obligation. Covers what effective supervision looks like, how to make productive use of supervisory relationships, and how to seek supervision in settings where it is not structurally provided. Designed for chaplains at all career stages and for those considering supervisory roles themselves.

OCF-93-3-2 | Asking for Peer Backup Selfcare and Resilience | 0.1 CEU

Develops the chaplain's capacity to recognize their limits and request peer support without viewing it as a failure. Covers the culture of self-sufficiency in chaplaincy and how it contributes to burnout, how to build peer networks that function in operational settings, and how to both request and provide backup effectively. Designed for chaplains in solo or small-team environments where the temptation to handle everything alone is highest.

OCF-94-3-2 | Secondary Gain Awareness Selfcare and Resilience | 0.1 CEU

Trains chaplains to recognize and examine the secondary gains that can subtly distort ministry - the ways their own needs for significance, control, or emotional connection can shape care in ways that serve the chaplain more than the person they are serving. Covers honest self-examination without shame, and how increased self-awareness produces more effective and ethical practice. Designed for chaplains in supervisory development and any chaplain committed to ongoing self-examination.

OCF-95-3-2 | Perfectionism Selfcare and Resilience | 0.1 CEU

Equips chaplains to identify perfectionism as a professional liability in ministry rather than a virtue - and to develop practices that allow for effective action in the face of irreducible uncertainty and failure. Covers the relationship between perfectionism and burnout, how perfectionism manifests specifically in chaplaincy work, and evidence-supported strategies for reorientation. Designed for high-achieving chaplains in demanding care environments.

OCF-96-3-2 | Impostor Syndrome Selfcare and Resilience | 0.1 CEU

Prepares chaplains to recognize impostor syndrome and respond to it in ways that build sustainable confidence rather than suppressing doubt. Covers why impostor syndrome is particularly common in chaplaincy, how it affects ministry effectiveness, and how to develop grounded professional identity. Designed for chaplains new to credentialed practice and those moving into expanded roles.

OCF-97-4-3 | Physical Health for Caregivers Family and Community Systems | 0.1 CEU

Trains chaplains to recognize the physical toll of caregiving work and build sustainable physical health practices into their professional life. Covers the physiological impacts of chronic stress, the most common physical health patterns in chaplains and helping professionals, and how to make health maintenance realistic within demanding schedules. Designed for chaplains across all settings who have learned to deprioritize their own physical health.

OCF-98-4-3 | Night Shift Stress Family and Community Systems | 0.1 CEU

Equips chaplains who work overnight or rotating shifts with specific strategies for managing the physiological and psychological stress of non-standard schedules. Covers circadian disruption, how shift work affects emotional regulation and care quality, and how to maintain spiritual and personal health across irregular hours. Designed for hospital chaplains, correctional chaplains, and public safety chaplains who routinely cover night operations.

OCF-99-4-3 | Acute Crisis Self-Care Family and Community Systems | 0.1 CEU

Trains chaplains in immediate, field-deployable self-care practices for use during or immediately after high-stress critical incidents. Covers operational grounding techniques, how to decompress in real time between difficult encounters, and how to prevent acute stress from accumulating into chronic harm. Designed for public safety chaplains, emergency department chaplains, and any chaplain who responds to critical incidents as part of their regular role.

OCF-100-4-3 | Two Minute Micro Resets *Family and Community Systems | 0.1 CEU*

Equips chaplains with a repertoire of brief, practical reset practices that can be used between patient encounters, during high-volume shifts, and in the middle of sustained operational tempo. Covers evidence-supported micro-interventions that interrupt stress accumulation without requiring time or private space. Designed for chaplains in healthcare, public safety, correctional, and military environments where conventional self-care is logistically impractical.

OCF-101-4-3 | Supporting Staff After Medical Error *Family and Community Systems | 0.1 CEU*

Trains chaplains to provide targeted peer support to healthcare workers in the aftermath of a medical error - individuals navigating guilt, fear of discipline, and the weight of harm caused to a patient. Covers the second victim experience, how to provide support that is neither dismissive nor collusive, and how to help staff access available resources. Designed for hospital chaplains serving as part of healthcare worker peer support programs.

OCF-102-4-3 | Transition Out of Chaplaincy *Family and Community Systems | 0.1 CEU*

Prepares chaplains for the spiritual and professional challenges of leaving chaplaincy - whether by retirement, burnout, career change, or forced transition. Covers how to process identity loss, how to steward the relationships and knowledge built over a chaplaincy career, and how to exit with integrity and without abandonment of those in their care. Designed for mid-to-late career chaplains navigating professional transitions.

OCF-103-5-1 | Ministry of Presence *Spiritual Care | 0.1 CEU*

Develops the foundational capacity that underlies all effective chaplaincy - the ability to be fully, non-anxiously present to another person in pain without needing to fix, explain, or fill the silence. Covers the theology and practice of ministry of presence, how to distinguish attentive presence from passive disengagement, and how to sustain presence over time. Designed for chaplains at all levels across all service contexts.

OCF-104-5-1 | Sacred Listening *Spiritual Care | 0.1 CEU*

Trains chaplains in the specific skills of deep, non-directive listening that allow another person to hear themselves more clearly. Covers reflective listening, how to track meaning beneath content, the role of silence, and how to listen for spiritual material without imposing a spiritual frame. Designed for chaplains across all contexts who want to deepen their core listening competency.

OCF-105-5-1 | Prayer With Patients *Spiritual Care | 0.1 CEU*

Equips chaplains to offer, lead, and facilitate prayer in clinical and institutional settings in ways that are inclusive, consent-based, and spiritually meaningful. Covers how to ask about prayer preferences, how to pray across

traditions without disrespecting any of them, and how to handle requests the chaplain cannot fulfill in good conscience. Designed for healthcare chaplains, hospice chaplains, and military chaplains regularly asked to pray with those in their care.

OCF-106-5-1 | Prayer When Patient Cannot Respond *Spiritual Care | 0.1 CEU*

Prepares chaplains to provide meaningful spiritual care through prayer to individuals who are unconscious, minimally responsive, or unable to communicate. Covers what current research suggests about awareness in unresponsive states, how to include families in prayer with an unresponsive loved one, and how to provide a spiritually significant encounter even when there is no visible response. Designed for ICU chaplains, hospice chaplains, and chaplains serving patients at the end of life.

OCF-107-5-1 | Scripture Reading *Spiritual Care | 0.1 CEU*

Trains chaplains to use scripture in chaplaincy contexts in ways that offer comfort rather than instruction - receiving the text as presence rather than teaching. Covers how to select scripture appropriately for different situations and traditions, how to read without preaching, and how to handle requests for scripture from individuals of different or no faith. Designed for chaplains who serve faith-identified populations and need practical guidance on integrating scripture into pastoral care.

OCF-108-5-1 | Sacramental Care *Spiritual Care | 0.1 CEU*

Equips chaplains to facilitate sacramental care - including anointing, communion, and last rites - within the scope of their authorization and in ways that honor both the person's tradition and the chaplain's own. Covers how to respond to sacramental requests across traditions, when and how to contact clergy, and how to provide meaningful sacred ritual when a person's own clergy cannot be present. Designed for healthcare chaplains and hospice chaplains regularly asked to provide sacramental ministry.

OCF-109-5-1 | Blessing Rituals *Spiritual Care | 0.1 CEU*

Develops the chaplain's capacity to offer blessings in a wide range of contexts and across diverse traditions - from bedside prayers to institutional dedications. Covers what makes a blessing spiritually meaningful, how to bless without imposing a theological framework, and how to create simple, memorable ritual moments in non-ritual environments. Designed for chaplains across all settings who are asked to offer blessings in diverse, pluralistic contexts.

OCF-110-5-1 | Sitting in Long Silence *Spiritual Care | 0.1 CEU*

Trains chaplains to remain present and grounded through extended silence - with dying patients, with trauma survivors, with individuals for whom words have failed. Covers the difference between productive silence and avoidant silence, how to regulate oneself in silence so the other person experiences comfort rather than

awkwardness, and how to close a silent visit well. Designed for hospice chaplains, ICU chaplains, and chaplains working with non-verbal or minimally communicative individuals.

OCF-111-5-2 | Spiritual Assessment Tools *Spiritual Care | 0.1 CEU*

Equips chaplains with working knowledge of validated spiritual assessment instruments - FICA, HOPE, SPIRIT, and others - and how to use them in clinical documentation and care planning. Covers which assessment tools work best in different settings, how to adapt formal tools for informal encounters, and how to document spiritual assessment in ways that communicate meaningfully to interdisciplinary teams. Designed for hospital chaplains and any chaplain working in settings where clinical documentation is required.

OCF-112-5-2 | One Minute Spiritual Assessment *Spiritual Care | 0.1 CEU*

Trains chaplains to conduct a rapid, accurate spiritual assessment in one to two minutes - essential for emergency chaplaincy, high-census shifts, and initial encounters with patients in acute distress. Covers the four-question framework that surfaces the most diagnostically significant spiritual information in the shortest time. Designed for emergency chaplains, ICU chaplains, and any chaplain operating in fast-paced, high-volume environments.

OCF-113-5-2 | Meaning Making in Crisis *Spiritual Care | 0.1 CEU*

Develops the chaplain's capacity to help individuals find or reconstruct meaning when a crisis has shattered their narrative of how the world works. Covers narrative theology as a pastoral practice, how to listen for broken meaning without rushing repair, and how to provide presence that supports meaning-making without imposing it. Designed for chaplains across all settings who work with individuals navigating major loss, illness, or trauma.

OCF-114-5-2 | Faith Development *Spiritual Care | 0.1 CEU*

Equips chaplains to support individuals navigating the natural transitions of faith development - from inherited belief to questioned faith to integrated spirituality. Covers Fowler's stages of faith as a pastoral tool, how to provide presence during faith transitions without imposing a destination, and how to serve individuals who are growing spiritually through crisis. Designed for chaplains in all contexts who serve individuals at significant spiritual turning points.

OCF-115-5-2 | Faith Crisis and Distress *Spiritual Care | 0.1 CEU*

Trains chaplains to support individuals in acute spiritual distress - situations where a person's faith is not just questioned but experienced as a source of suffering. Covers spiritual distress as a clinical category, how to distinguish spiritual distress from religious crisis and existential despair, and how to provide care without resolving the crisis prematurely. Designed for hospital chaplains, hospice chaplains, and chaplains in any setting where suffering and faith intersect.

OCF-116-5-2 | Hope in Hopeless Situations *Spiritual Care | 0.1 CEU*

Prepares chaplains to offer presence and meaning in situations where standard forms of hope - cure, recovery, reconciliation - are no longer realistic. Covers the theology and practice of hope in terminal, irreversible, and catastrophic situations, and how to be honest about prognosis while continuing to serve as a witness to the possibility of meaning. Designed for hospice chaplains, ICU chaplains, and chaplains serving in end-stage or long-term palliative care settings.

OCF-117-5-3 | Forgiveness Work *Spiritual Care | 0.1 CEU*

Equips chaplains to accompany individuals through the difficult and often non-linear process of forgiveness - both forgiving others and forgiving themselves. Covers forgiveness as a spiritual and psychological process rather than a transaction, the difference between pastoral accompaniment and pressure to forgive, and how to hold the complexity of forgiveness when harm was severe. Designed for chaplains across all settings who are asked to help with the heaviest relational and spiritual burdens.

OCF-118-5-3 | Reconciliation *Spiritual Care | 0.1 CEU*

Trains chaplains to support individuals seeking reconciliation in damaged or broken relationships - and to provide honest pastoral presence when reconciliation is not possible or safe. Covers the distinction between forgiveness and reconciliation, how to support the desire for repair without minimizing harm, and when to acknowledge that some relationships cannot or should not be restored. Designed for chaplains in correctional, community, and hospice settings where relational repair is a recurring pastoral encounter.

OCF-119-5-3 | Theodicy and Suffering *Spiritual Care | 0.1 CEU*

Prepares chaplains to engage the hardest spiritual question in any tradition - why suffering exists - without resorting to explanations that wound rather than comfort. Covers the major theodicy frameworks across the Abrahamic traditions, how to hold the question with someone rather than answering it for them, and how chaplains process their own theodicy questions over a long career. Designed for chaplains in healthcare, hospice, military, and any setting where suffering demands theological engagement.

OCF-120-5-3 | Deliverance and Spiritual Cleansing Requests *Spiritual Care | 0.1 CEU*

Equips chaplains to respond with respect and boundaries when patients or families request deliverance prayer, exorcism, or spiritual cleansing - practices outside many chaplains' tradition or comfort. Covers how to honor the request without personal endorsement, how to find denominational resources to meet the need, and how to protect both the chaplain's professional standing and the person's spiritual dignity. Designed for hospital chaplains and community chaplains in pluralistic settings.

OCF-121-5-3 | Moral Injury Patient Care *Spiritual Care | 0.1 CEU*

Trains chaplains to recognize and address moral injury in patients and families - the spiritual wound that occurs when someone has witnessed or participated in something that violates their core moral beliefs. Covers moral injury as distinct from PTSD and survivor guilt, how to provide pastoral presence that opens rather than closes the moral dimension of the person's experience, and how to accompany the long process of moral repair. Designed for military chaplains, VA chaplains, and healthcare chaplains.

OCF-122-5-3 | When Spiritual Care Is Rejected *Spiritual Care* | 0.1 CEU

Prepares chaplains to respond with professionalism and non-defensiveness when their ministry is declined, dismissed, or challenged. Covers the difference between a care refusal and a spiritual wound expressed as refusal, how to honor boundaries while remaining available, and how to manage the chaplain's own reactions to rejection. Designed for chaplains across all settings who encounter resistance, hostility, or indifference in those they are trying to serve.

OCF-123-5-3 | Life Review *Spiritual Care* | 0.1 CEU

Equips chaplains to facilitate the life review process - a structured or unstructured pastoral practice that allows individuals to reflect on the arc of their lives, find meaning, process regret, and move toward integration. Covers the evidence base for life review in end-of-life settings, how to prompt and hold the story without directing it, and how to help individuals find coherence and peace in a life that may feel incomplete. Designed for hospice chaplains and chaplains in long-term care and end-of-life settings.

OCF-124-6-1 | Confidentiality Boundaries *Ethics and Legal* | 0.1 CEU

Trains chaplains to maintain appropriate confidentiality boundaries in institutional settings where information flows freely among care teams. Covers what chaplains are and are not required to disclose, how to navigate documentation systems, and how to handle situations where a patient or staff member shares information the chaplain cannot ethically hold alone. Designed for hospital chaplains and any chaplain serving in a setting with interdisciplinary team documentation requirements.

OCF-125-6-1 | HIPAA Compliance *Ethics and Legal* | 0.1 CEU

Equips chaplains with the practical HIPAA knowledge required to protect patient privacy in healthcare settings - beyond the required annual training. Covers what HIPAA actually requires of chaplains, the most common compliance failures, and how to discuss cases in supervision and training without violating patient privacy. Designed for hospital chaplains, hospice chaplains, and any chaplain serving in HIPAA-covered institutions.

OCF-126-6-1 | Clinical Documentation Standards *Ethics and Legal* | 0.1 CEU

Develops the chaplain's capacity to produce clinical documentation that is accurate, useful to the care team, and consistent with professional standards. Covers what belongs in a chaplaincy note and what does not, how to

document spiritual care in language that communicates to clinical colleagues, and how to meet both accreditation standards and institutional requirements. Designed for hospital chaplains and any chaplain working in a setting with documentation requirements.

OCF-127-6-1 | Ethics Consultation *Ethics and Legal | 0.1 CEU*

Prepares chaplains to participate effectively in ethics consultations and committee processes. Covers the chaplain's distinct contribution to ethics discussions - distinct from the ethicist's role - how to advocate for the patient's spiritual and values dimension, and how to navigate disagreement within an ethics team. Designed for hospital chaplains who serve on or consult with ethics committees in clinical settings.

OCF-128-6-2 | Mandated Reporting of Child Abuse *Ethics and Legal | 0.1 CEU*

Trains chaplains in their legal obligation to report suspected child abuse - covering what triggers the reporting requirement, how to make a report, and how to provide pastoral support to a family while fulfilling mandatory reporter obligations. Designed for chaplains in any setting where children are present, including healthcare, schools, corrections, military family support programs, and community ministry.

OCF-129-6-2 | Mandated Reporting of Elder Abuse *Ethics and Legal | 0.1 CEU*

Equips chaplains to recognize and report suspected elder abuse - including physical, financial, emotional, and neglect presentations - in settings where older adults are served. Covers the reporting process, how to approach a vulnerable elder with suspected abuse, and how to navigate the complexity of family dynamics when the suspected abuser is a family caregiver. Designed for hospital chaplains, hospice chaplains, long-term care chaplains, and community chaplains serving elderly populations.

OCF-130-6-3 | Organ Donation Conversation *Ethics and Legal | 0.1 CEU*

Trains chaplains to support families navigating the organ donation conversation - one of the most emotionally and ethically complex encounters in any care setting. Covers how to support families who are deciding, how to provide presence that honors both donation and non-donation, and how to work alongside organ procurement coordinators. Designed for hospital chaplains in ICUs and emergency departments where donation conversations occur.

OCF-131-6-3 | Organ Donation Extended Family Support *Ethics and Legal | 0.1 CEU*

Equips chaplains to support the extended family and social network of a donor family through the donation process and into bereavement. Covers the grief that follows donation even when the decision was made with confidence, how to address regret and second-guessing, and how to honor the gift that was given. Designed for hospital chaplains providing bereavement follow-up to donor families.

OCF-132-6-3 | Organ Donation Ethics *Ethics and Legal | 0.1 CEU*

Develops the chaplain's capacity to navigate the ethical dimensions of organ donation - including religious objections, cultural concerns, and family disagreements. Covers the major religious and ethical positions on donation, how to provide informed pastoral support without advocacy, and how to address informed consent challenges. Designed for hospital chaplains and ethics committee members in transplant-affiliated institutions.

OCF-133-6-3 | Medical Futility *Ethics and Legal | 0.1 CEU*

Prepares chaplains to support families and clinical teams through the difficult process of determining and communicating medical futility - when continued treatment can no longer achieve a meaningful medical goal. Covers how to be present to a family's struggle with this determination, how to hold the gap between medical reality and the family's hope, and how to support clinical staff navigating the moral weight of these decisions. Designed for ICU and palliative care chaplains.

OCF-134-6-3 | Religious Objections to Medical Care *Ethics and Legal | 0.1 CEU*

Trains chaplains to navigate situations where a patient or family refuses treatment based on religious belief - supporting both the patient's right to refuse and the clinical team's responsibility to provide care. Covers how to assess the sincerity and consistency of religious belief, how to provide pastoral support without advocacy, and how to function as a bridge between the patient's faith community and the clinical team. Designed for hospital chaplains in settings with diverse religious populations.

OCF-135-6-3 | Jehovah's Witness Blood Refusal *Ethics and Legal | 0.1 CEU*

Equips chaplains to support Jehovah's Witness patients and families through medical situations involving blood products - one of the most common religious treatment refusal scenarios in acute care. Covers the theological framework of Witness beliefs, how to support the patient's decision-making process, and how to assist clinical teams in finding medically appropriate alternatives. Designed for hospital chaplains in emergency, surgical, and critical care settings.

OCF-136-6-3 | Christian Science Treatment Refusal *Ethics and Legal | 0.1 CEU*

Prepares chaplains to provide pastoral presence and care coordination when Christian Science patients or families request spiritual treatment in place of or alongside conventional medical care. Covers the theological foundation of Christian Science healing, how to respect the patient's faith while navigating institutional obligations, and how to involve Christian Science practitioners appropriately. Designed for hospital chaplains managing religious accommodation requests.

OCF-137-6-3 | Physician-Assisted Suicide *Ethics and Legal | 0.1 CEU*

Trains chaplains to provide pastoral support to patients, families, and clinical staff navigating physician-assisted death - in jurisdictions where it is legal and in settings where it remains contested. Covers how to hold this topic with care across diverse religious and ethical positions, how to provide presence without advocacy in either direction, and how to support clinical staff who have moral objections. Designed for hospice chaplains and hospital chaplains in states with medical aid in dying legislation.

OCF-138-6-4 | Telechaplancy Guidelines Ethics and Legal | 0.1 CEU

Equips chaplains to provide effective spiritual care through telehealth platforms - covering what translates well to virtual delivery and what requires adaptation. Covers the technical, ethical, and pastoral dimensions of telechaplancy, including HIPAA compliance, how to read emotional cues on screen, and how to provide rituals and presence remotely. Designed for chaplains in healthcare systems with telehealth programs and chaplains serving geographically dispersed populations.

OCF-139-7-1 | Neonatal and NICU Care Domain 7 | 0.1 CEU

Develops the chaplain's capacity to provide sustained, sensitive spiritual care in the neonatal intensive care unit - where parents live on the edge between hope and loss for days or weeks at a time. Covers the relational dynamics of the NICU, how to support parents navigating decisions under duress, and how to care for nursing staff who absorb the emotional intensity of this environment daily. Designed for NICU chaplains and hospital chaplains who rotate through neonatal care.

OCF-140-7-1 | Pediatric Care Domain 7 | 0.1 CEU

Trains chaplains to provide age-appropriate spiritual and emotional support to children in medical settings - and to their families, who often need as much care as the child. Covers developmental communication for children from toddlers through adolescence, how to work with parents whose fear and helplessness require containment, and how to support pediatric nursing staff. Designed for hospital chaplains serving pediatric floors and units.

OCF-141-7-1 | Adolescent Care Domain 7 | 0.1 CEU

Equips chaplains to engage effectively with adolescents in clinical and community settings - navigating the identity formation and autonomy demands of this developmental period alongside the stress of illness or crisis. Covers how to earn trust with teenagers, how to protect confidentiality while managing safety concerns, and how to involve families appropriately without alienating the adolescent. Designed for hospital chaplains, school chaplains, and correctional chaplains serving youth.

OCF-142-7-1 | Young Adult Ministry Domain 7 | 0.1 CEU

Prepares chaplains to serve young adults - a population often underserved by traditional chaplaincy models - who are navigating early career, identity, relationships, and the first major losses of adult life. Covers the spiritual and

existential questions most pressing to this demographic, how to engage without assuming a religious framework, and how to provide ministry that meets young adults where they actually are. Designed for military chaplains, university chaplains, corporate chaplains, and community chaplains.

OCF-143-7-1 | Geriatric Care Domain 7 | 0.1 CEU

Trains chaplains to provide effective spiritual care to older adults navigating the intersection of aging, illness, and mortality - a population with distinct needs that require specific training. Covers life review, the grief of accumulated loss, how to work with individuals whose communication is affected by cognitive or sensory changes, and how to honor the wisdom and resilience of a long life. Designed for long-term care chaplains, hospice chaplains, and hospital chaplains serving geriatric populations.

OCF-144-7-1 | Dementia Care Domain 7 | 0.1 CEU

Equips chaplains to provide meaningful spiritual care to individuals living with dementia - including those who cannot hold a coherent conversation but can still receive presence, music, and ritual. Covers how spiritual memory often persists longer than other memory, how to use sensory and ritual approaches to care, and how to support family caregivers who are losing their loved one in a slow, grieving spiral. Designed for long-term care chaplains, hospice chaplains, and memory care facility chaplains.

OCF-145-7-1 | Hospice Care Domain 7 | 0.1 CEU

Develops the chaplain's core competency for end-of-life ministry - providing comprehensive spiritual care to dying individuals and their families across the full hospice trajectory. Covers the dying process, goals-of-care conversations, supporting families through anticipatory grief, and the chaplain's own formation as someone who regularly accompanies death. Designed for hospice chaplains, palliative care chaplains, and hospital chaplains in end-of-life care settings.

OCF-146-7-1 | Developmental Disabilities Domain 7 | 0.1 CEU

Trains chaplains to provide effective, dignified spiritual care to individuals with developmental disabilities - adapting their practice to meet each person's communication and comprehension level without condescension. Covers person-centered approaches, how to involve caregivers and family appropriately, and how to provide ritual and presence in accessible ways. Designed for chaplains in group homes, supported living programs, hospitals, and community settings serving adults with developmental disabilities.

OCF-147-7-1 | Neurodivergent Individuals Domain 7 | 0.1 CEU

Equips chaplains to recognize and respond to the support needs of neurodivergent individuals - those whose sensory, social, and communication differences require adapted chaplaincy approaches. Covers how to adjust the pace,

environment, and content of pastoral encounters for individuals with ADHD, sensory processing differences, and other neurodivergent profiles. Designed for chaplains in school, hospital, correctional, and community settings.

OCF-148-7-1 | Autism Spectrum Care Domain 7 | 0.1 CEU

Prepares chaplains to provide effective pastoral care to individuals on the autism spectrum by understanding how sensory, social, and communication differences shape the pastoral encounter. Covers how to adjust the chaplaincy environment, how to interpret non-standard communication without misreading distress, and how to engage families navigating both autism and crisis simultaneously. Designed for hospital chaplains, school chaplains, and community chaplains.

OCF-149-7-1 | Deaf and Hard of Hearing Domain 7 | 0.1 CEU

Trains chaplains to provide accessible, dignified spiritual care to Deaf and hard of hearing individuals - including understanding Deaf culture, working with interpreters, and the spiritual dimensions of hearing identity. Covers how to access interpretation services in institutional settings and how to provide rituals and presence in ways that do not depend on spoken language. Designed for hospital chaplains, community chaplains, and any chaplain serving in a linguistically diverse environment.

OCF-150-7-1 | Blind and Visually Impaired Domain 7 | 0.1 CEU

Equips chaplains to provide effective spiritual care to individuals who are blind or visually impaired, adapting their practice to serve a population for whom body language, written materials, and visual cues are inaccessible. Covers how to create meaningful encounters without visual mediation, how to discuss visual-based content respectfully, and how to honor the full personhood of individuals for whom blindness is a fundamental identity dimension. Designed for hospital chaplains, community chaplains, and rehab chaplains.

OCF-151-7-1 | Nonverbal Patients Domain 7 | 0.1 CEU

Develops the chaplain's capacity to provide meaningful spiritual care to patients who cannot speak - whether due to intubation, neurological injury, sedation, or communication disorders. Covers how to communicate intent and presence without speech, how to use touch, music, and ritual in nonverbal care encounters, and how to support families in communicating with their nonverbal loved one. Designed for ICU chaplains, palliative care chaplains, and hospice chaplains.

OCF-152-7-1 | Coma and Minimally Conscious State Domain 7 | 0.1 CEU

Trains chaplains to provide spiritual care to individuals who are comatose or minimally conscious - and to their families, who are navigating the uncertainty of caring for someone between life and death. Covers current research on awareness in disorders of consciousness, how to provide care that honors possible awareness, and how to support

families making decisions about patients who cannot communicate their wishes. Designed for ICU and neurology chaplains.

OCF-153-7-2 | LGBTQ+ Affirming Care Domain 7 | 0.1 CEU

Equips chaplains to provide genuinely affirming, non-judgmental spiritual care to LGBTQ+ individuals across care settings - care that does not require the patient or family to defend their identity before receiving support. Covers how to create an affirming presence, how to navigate institutional environments where policies may conflict with affirming care values, and how to support LGBTQ+ individuals in crisis. Designed for hospital chaplains, hospice chaplains, and community chaplains.

OCF-154-7-2 | LGBTQIA+ in Restrictive Settings Domain 7 | 0.1 CEU

Prepares chaplains to support LGBTQIA+ individuals in correctional facilities, military settings, and other environments where sexual and gender identity may be institutionally constrained or actively penalized. Covers the unique vulnerabilities of this population in restrictive settings, how to provide care that is both affirming and realistic about institutional context, and how to advocate effectively within institutional constraints. Designed for correctional chaplains, military chaplains, and VA chaplains.

OCF-155-7-2 | Transgender Patient Support Domain 7 | 0.1 CEU

Trains chaplains to provide respectful, informed spiritual care to transgender patients - including using correct pronouns, understanding gender dysphoria, and supporting individuals navigating both healthcare and identity simultaneously. Covers how to support transgender patients through medical procedures, family conflict, and spiritual questions about identity and embodiment. Designed for hospital chaplains, hospice chaplains, and community chaplains.

OCF-156-7-2 | Refugee and Asylum Seeker Care Domain 7 | 0.1 CEU

Equips chaplains to serve refugees and asylum seekers navigating displacement, loss, trauma, and the disorientation of cultural uprootedness. Covers the layers of trauma inherent in forced displacement, how to provide spiritual care that honors multiple religious traditions, and how to connect individuals with relevant legal and social services. Designed for community chaplains, hospital chaplains, and chaplains serving refugee resettlement programs.

OCF-157-7-2 | Immigrant and New American Care Domain 7 | 0.1 CEU

Trains chaplains to provide culturally attuned spiritual care to immigrants and new Americans who are building life in an unfamiliar context while carrying the weight of what was left behind. Covers acculturation stress, intergenerational family tension around cultural identity, and how to honor the spiritual traditions that immigrants bring as assets rather than obstacles. Designed for community chaplains and hospital chaplains serving diverse immigrant populations.

OCF-158-7-2 | Cultural Competency Framework Domain 7 | 0.1 CEU

Develops the chaplain's foundational cultural competency - the awareness, knowledge, and skills needed to provide effective care across cultural differences. Covers cultural humility as a practice rather than a destination, how cultural background shapes healthcare decision-making and grief, and how to identify and address personal cultural bias in chaplaincy. Designed for chaplains in any context serving populations whose cultural background differs significantly from their own.

OCF-159-7-2 | Interpreter Use Domain 7 | 0.1 CEU

Equips chaplains to work effectively with professional interpreters in clinical and community settings - navigating the complexity of delivering pastoral care through a third person. Covers how to brief an interpreter before a chaplaincy visit, how to manage the emotional and spiritual content of interpretation, and how to ensure that pastoral meaning survives the translation process. Designed for hospital chaplains, community chaplains, and any chaplain regularly serving non-English-speaking populations.

OCF-160-7-3 | Unhoused Care Framework Domain 7 | 0.1 CEU

Trains chaplains to provide effective, dignity-centered spiritual care to individuals experiencing homelessness - a population with complex trauma histories, multiple system involvement, and spiritual needs that are rarely addressed. Covers how to establish trust in the absence of institutional context, how to provide care that does not require stability the person doesn't have, and how to work within the systems that serve unhoused individuals. Designed for community chaplains, hospital chaplains in safety-net settings, and street chaplaincy programs.

OCF-161-7-3 | Incarcerated Ministry Domain 7 | 0.1 CEU

Equips chaplains to provide sustained spiritual care within correctional institutions - environments that constrain both the chaplain and those they serve in ways that require specific adaptive skills. Covers the culture of incarceration, how to serve individuals with complex offense histories without minimizing harm, and how to navigate institutional security requirements while maintaining authentic pastoral presence. Designed for correctional chaplains and chaplains beginning ministry in jail or prison settings.

OCF-162-7-3 | Sex Worker Support Domain 7 | 0.1 CEU

Prepares chaplains to provide non-judgmental, safety-centered spiritual care to individuals engaged in sex work - a population that encounters chaplains most frequently in healthcare, correctional, and community settings and often expects judgment rather than care. Covers how to establish trust without condoning or condemning, how to address safety and health needs alongside spiritual care, and how to provide presence without an agenda. Designed for hospital chaplains in emergency departments and community chaplains serving high-risk populations.

OCF-163-7-3 | Substance Use Disorder *Domain 7 | 0.1 CEU*

Trains chaplains to provide effective spiritual care to individuals living with substance use disorder - addressing the shame, spiritual crisis, and relational destruction that often accompany addiction. Covers the disease model of addiction and how it intersects with spiritual and moral frameworks, how to provide care that neither moralizes nor minimizes, and how to support family members affected by a loved one's addiction. Designed for hospital chaplains, correctional chaplains, and community chaplains in addiction recovery settings.

OCF-164-7-3 | Military Active Duty *Domain 7 | 0.1 CEU*

Equips chaplains to serve active duty military personnel effectively - understanding the culture, rank structure, stressors, and spiritual needs of men and women in active military service. Covers deployment cycle stress, the spiritual dimensions of military service, and how to provide care in environments where help-seeking carries significant social risk. Designed for military chaplains and civilian chaplains seeking to serve active duty military and their families.

OCF-165-7-3 | Veterans Care *Domain 7 | 0.1 CEU*

Trains chaplains to provide informed, respectful spiritual care to veterans navigating the transition out of military service and the long-term effects of their service experience. Covers moral injury, service-connected trauma, the identity challenges of veteran transition, and how to engage a population that may be deeply skeptical of both institutional care and religious support. Designed for VA chaplains, community chaplains, and hospital chaplains serving veteran populations.

OCF-166-7-3 | First Responders *Domain 7 | 0.1 CEU*

Develops the chaplain's capacity to serve firefighters, law enforcement officers, paramedics, and dispatchers - a population defined by cultural norms that discourage vulnerability and help-seeking. Covers how to enter first responder culture with credibility, how to provide care in ways that are received rather than rejected, and how to build the organizational relationships that make chaplaincy possible in public safety settings. Designed for public safety chaplains and chaplains seeking to establish first responder ministry programs.

OCF-167-7-3 | Healthcare Worker Peer Support *Domain 7 | 0.1 CEU*

Equips chaplains to serve as effective peer support providers within healthcare organizations - supporting doctors, nurses, and allied health staff navigating burnout, moral injury, and secondary trauma. Covers the distinct psychological needs of healthcare workers, how to provide support that is credible to clinical professionals, and how to function within formal peer support structures. Designed for hospital chaplains and chaplaincy directors building healthcare worker wellbeing programs.

OCF-168-7-3 | Clergy Care *Domain 7 | 0.1 CEU*

Trains chaplains to provide effective spiritual care to clergy and religious professionals - a population that often carries enormous pastoral burdens while remaining isolated from care themselves. Covers the specific vulnerabilities of religious professionals (compassion fatigue, burnout, spiritual dryness, leadership pressure), how to provide care without triggering defensiveness, and how to serve a colleague in crisis. Designed for chaplains in any setting who may encounter clergy as patients, referrals, or ministry partners.

OCF-169-8-1 | Family Meeting Facilitation *Domain 8 | 0.1 CEU*

Equips chaplains to plan and facilitate family meetings in clinical settings - one of the most impactful and underutilized chaplaincy skills in healthcare. Covers how to prepare for a family meeting, how to hold the emotional intensity of a room where grief and conflict are present simultaneously, and how to help families reach decisions that they can sustain after they leave. Designed for hospital chaplains and palliative care chaplains in settings with formal family meeting processes.

OCF-170-8-1 | Managing Hostile Families *Domain 8 | 0.1 CEU*

Trains chaplains to maintain effective presence and clear boundaries when a family is directing anger, blame, or aggression at the care team or at the chaplain. Covers de-escalation in institutional contexts, how to distinguish grief-driven hostility from targeted aggression, and how to protect clinical staff while continuing to provide pastoral support. Designed for hospital chaplains in settings where family tension regularly escalates.

OCF-171-8-1 | Religious Conflict Within Families *Domain 8 | 0.1 CEU*

Prepares chaplains to navigate religious disagreements within families that are affecting care decisions or family cohesion. Covers how to hold multiple religious positions in the room without taking sides, how to help families find shared values beneath theological difference, and how to support end-of-life care when family members have conflicting beliefs about what the dying person needs spiritually. Designed for hospital chaplains and hospice chaplains.

OCF-172-8-1 | Family Disagreement About Treatment *Domain 8 | 0.1 CEU*

Equips chaplains to support families who cannot reach consensus about a patient's treatment - situations where love, fear, and control intersect and families may be at war with each other at the bedside. Covers the chaplain's role in supporting family communication without becoming a mediator or advocate, and how to help families hold conflict without destroying the care environment. Designed for hospital chaplains and palliative care chaplains.

OCF-173-8-2 | Couple Mediation *Domain 8 | 0.1 CEU*

Trains chaplains to provide supportive pastoral presence to couples in relational conflict - within the appropriate scope of chaplaincy, distinct from couples therapy. Covers how to hold space for both partners, how to identify when the situation requires referral to a licensed counselor, and how to provide care that reduces harm without

entering the therapist's role. Designed for correctional chaplains, military chaplains, and community chaplains who regularly encounter couples in significant distress.

OCF-174-8-2 | Parent Child Conflict *Domain 8 | 0.1 CEU*

Equips chaplains to support parents and children navigating relational conflict in institutional settings - the adolescent refusing care, the parent whose choices the adult child cannot support. Covers how to maintain a presence that neither parent nor child reads as taking sides, how to facilitate communication across the generational divide, and when to involve additional resources. Designed for hospital chaplains, school chaplains, and correctional chaplains.

OCF-175-8-2 | Sibling Rivalry *Domain 8 | 0.1 CEU*

Trains chaplains to navigate sibling conflict that surfaces during family crisis - often centering on caregiving decisions, inheritance concerns, or decades of accumulated family dynamics being played out at the bedside. Covers how to hold the family system without becoming a referee, how to refocus family attention on the person in crisis, and when institutional conflict resolution resources are needed. Designed for hospital chaplains and hospice chaplains.

OCF-176-8-2 | Blended Families *Domain 8 | 0.1 CEU*

Prepares chaplains to serve blended families navigating the layered relational complexity that emerges during crisis - stepparents, step-children, ex-spouses, and competing claims to family role and decision-making authority. Covers how to map a blended family system quickly, how to ensure the patient's wishes are centered amid relational complexity, and how to provide pastoral support across family lines. Designed for hospital chaplains and hospice chaplains.

OCF-177-8-2 | Estranged Reunification *Domain 8 | 0.1 CEU*

Equips chaplains to support estranged family members attempting reconnection in the context of crisis or end of life - a situation charged with hope, fear, and the weight of unresolved history. Covers how to hold space for the complexity of fractured relationships, how to support a dying person's desire for reconnection without pressuring reluctant family members, and how to honor relationships that cannot be repaired. Designed for hospice chaplains and hospital chaplains in end-of-life settings.

OCF-178-8-2 | Toxic Family Dynamics *Domain 8 | 0.1 CEU*

Trains chaplains to recognize and navigate toxic relational patterns within families - including control, manipulation, coercion, and abuse - that create unsafe or harmful care environments. Covers how to protect the patient from relational harm in institutional settings, how to document concerns without overstepping chaplaincy scope, and

when to escalate to social work or patient advocacy. Designed for hospital chaplains and hospice chaplains in high-complexity family situations.

OCF-179-8-2 | Codependency Domain 8 | 0.1 CEU

Prepares chaplains to recognize codependency as a relational dynamic affecting care - and to provide pastoral presence that does not reinforce harmful patterns while still honoring the person's autonomy. Covers how codependency manifests in chaplaincy encounters, how to maintain appropriate boundaries with codependent individuals, and how to provide care that supports health without becoming a new object of codependent attachment. Designed for chaplains in long-term care, hospice, and community settings.

OCF-180-8-3 | Marriage Counseling Referral Domain 8 | 0.1 CEU

Trains chaplains to recognize when a couple needs professional marriage counseling rather than chaplaincy support - and to make that referral in a way that is received as care rather than rejection. Covers the signs that indicate clinical intervention is needed, how to bridge the chaplain-counselor handoff, and how to continue providing pastoral presence alongside a counseling relationship. Designed for chaplains across all settings who regularly work with couples in relational distress.

OCF-181-8-3 | Parenting Support Domain 8 | 0.1 CEU

Equips chaplains to provide pastoral support to parents navigating the stresses of raising children in high-pressure environments - including parents in crisis, parents of medically complex children, and parents whose own trauma history is affecting their parenting. Covers how to engage parenting challenges without judgment, how to connect parents with practical resources, and when to involve child protective services. Designed for hospital chaplains, military chaplains, and community chaplains.

OCF-182-8-3 | Single Parent Support Domain 8 | 0.1 CEU

Trains chaplains to provide responsive, practical pastoral care to single parents navigating crisis without a co-parent to share the burden. Covers the specific stressors of single parenting, how to address isolation and resource limitation alongside spiritual care, and how to connect single parents with community support. Designed for hospital chaplains, community chaplains, and military chaplains serving single-parent families.

OCF-183-8-3 | Grandparents Raising Grandchildren Domain 8 | 0.1 CEU

Equips chaplains to support grandparents who have assumed primary caregiving responsibility for grandchildren - often due to addiction, incarceration, or death of the parents. Covers the grief and exhaustion of this role, the legal and social service complexity grandparents navigate, and how to provide pastoral care that honors their sacrifice while addressing their real needs. Designed for community chaplains, hospital chaplains, and chaplains serving aging populations.

OCF-184-8-3 | Adult Children Caregiving Domain 8 | 0.1 CEU

Prepares chaplains to support adult children who have become primary caregivers for aging or ill parents - navigating role reversal, grief, caregiver burden, and the anticipatory loss of a parent who is still present. Covers how to support caregiver wellbeing alongside care for the patient, how to address caregiver guilt and exhaustion, and how to facilitate honest family conversations about care decisions. Designed for hospice chaplains and hospital chaplains in geriatric care settings.

OCF-185-8-3 | Family Violence Intervention Domain 8 | 0.1 CEU

Trains chaplains to recognize and respond to family violence in institutional settings - balancing pastoral care to all family members with the obligation to protect those at risk. Covers the chaplain's role in mandatory reporting, how to provide pastoral care to both victims and perpetrators without colluding with harm, and how to navigate the complex loyalties that family violence creates. Designed for hospital chaplains, correctional chaplains, and community chaplains.

OCF-186-8-3 | Healthy Family Boundaries Domain 8 | 0.1 CEU

Equips chaplains to support families in establishing and maintaining healthy relational boundaries - particularly in high-stress care contexts where the pressure to abandon boundaries is intense. Covers how to help families protect individual space and emotional wellbeing within the demands of caregiving, and how to model healthy boundaries through the chaplain's own professional practice. Designed for hospital chaplains, hospice chaplains, and community chaplains working with family systems under significant stress.

Organizational Development

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About This Series

The Organizational Development (OD) Series equips chaplaincy leaders, department heads, and institutional stakeholders with the organizational and leadership competencies required to build and sustain effective chaplaincy programs within complex institutions.

OD-199-3-2 | Reflective Practice and the Shadow Self Selfcare and Resilience | 0.1 CEU

Equips chaplains to engage reflective practice as a serious professional discipline - going beyond surface journaling to examine the shadow dimensions of their own character that affect their ministry. Covers Jungian shadow concepts applied to chaplaincy formation, how unexamined personal patterns create blind spots in care, and how to use

structured reflection as a tool for ongoing self-knowledge. Designed for any chaplain serious about long-term professional and spiritual formation.

OD-200-5-2 | Hope - False Hope and the Ethics of Encouragement *Spiritual Care* | 0.1 CEU

Trains chaplains to navigate the ethical minefield of hope in chaplaincy - when encouragement becomes false hope, and when honesty becomes cruelty. Covers the theological and ethical dimensions of hope, how to offer genuine presence without either colluding with unrealism or extinguishing the will to live. Designed for hospice, ICU, and oncology chaplains who regularly accompany people for whom hope requires careful and honest pastoral work.

OD-201-2-4 | Grief Across Contexts: Child Loss, Miscarriage, and Complex Bereavement *Grief and Loss* | 0.1 CEU

Develops the chaplain's capacity to navigate the most complex bereavement scenarios - the loss of a child, perinatal loss, and grief presentations that do not fit standard models. Covers what makes these losses singular and what they demand of a chaplain who must hold them without resolution. Designed for chaplains across all settings who need depth and nuance beyond foundational grief training.

OD-202-3-1 | Moral Injury and Restoration: Truth Before Repair *Selfcare and Resilience* | 0.1 CEU

Equips chaplains to accompany individuals through the moral injury recovery process - a path that requires unflinching honesty about what happened and what it meant before any meaningful repair is possible. Covers the distinction between moral injury and PTSD, why premature forgiveness often increases rather than relieves moral injury, and what genuine restoration requires. Designed for military chaplains, VA chaplains, and public safety chaplains serving populations with significant moral injury burden.

OD-203-1-3 | Suicide, Postvention, and Care for Survivors: Presence Without Control *Crisis Response* | 0.1 CEU

Trains chaplains to provide skilled postvention support - the sustained pastoral care provided after a suicide to those left behind. Covers the specific needs of suicide loss survivors, how to provide presence that holds the complexity of this grief without collapsing into helplessness, and how to remain available across the long arc of postvention. Designed for chaplains across all settings who may encounter suicide loss in any population they serve.

OD-204-1-3 | De-escalation and Crisis Presence: Regulation Before Resolution *Crisis Response* | 0.1 CEU

Develops the chaplain's capacity to use their own regulated nervous system as the primary de-escalation tool - providing calm that stabilizes others without requiring the situation to be resolved. Covers the neuroscience of co-regulation, how chaplains can maintain regulation under pressure, and how to apply this capacity in clinical, correctional, and field settings. Designed for chaplains across all contexts who encounter behavioral and emotional crises.

OD-205-7-2 | Cultural Humility and Inclusive Presence: Respect in Spiritual Care *Domain 7 | 0.1 CEU*

Trains chaplains to approach every cross-cultural encounter with genuine humility rather than assumed competency. Covers the difference between cultural competence and cultural humility, how to remain curious and responsive when cultural frameworks differ dramatically, and how to provide care that honors difference without essentializing it. Designed for chaplains in any setting serving populations whose cultural background differs from their own.

OD-206-5-3 | Pastoral Care for the Religiously Unaffiliated: Meaning Without Doctrine *Spiritual Care | 0.1 CEU*

Equips chaplains to provide meaningful spiritual care to individuals who do not identify with any religious tradition - a growing segment of the populations chaplains serve in healthcare, military, and public safety. Covers how to engage spiritual and existential questions without a doctrinal frame, how to offer ritual and presence across non-religious meaning systems, and how to serve someone whose identity explicitly includes rejecting the chaplain's tradition. Designed for chaplains across all secular institutional settings.

OD-207-6-1 | Ethical Boundaries in Spiritual Care: Safety with Compassion *Ethics and Legal | 0.1 CEU*

Trains chaplains to maintain professional ethical boundaries while providing the depth of presence that makes chaplaincy meaningful - the balance that distinguishes professional care from well-intentioned overreach. Covers the ethical boundaries most commonly tested in chaplaincy, how to recognize early boundary drift, and how to restore appropriate limits without withdrawing care. Designed for chaplains at all levels seeking to strengthen their ethical practice.

OD-208-5-3 | Narrative and Ritual in Spiritual Healing: Meaning Without Imposition *Spiritual Care | 0.1 CEU*

Develops the chaplain's capacity to use story and ritual as healing tools - in ways that invite and honor rather than impose or prescribe. Covers narrative approaches to meaning-making, how to construct rituals that are simple, accessible, and genuinely meaningful for individuals with diverse spiritual frameworks. Designed for chaplains who want to expand their practical toolkit for spiritual care beyond conversation.

OD-209-3-2 | Systems Theory and Team Collaboration: Staying Differentiated Under Pressure *Selfcare and Resilience | 0.1 CEU*

Equips chaplains to understand and navigate the systems dynamics of the care teams and institutions they work within - maintaining their own distinct role and perspective rather than being absorbed into the dominant culture. Covers Bowen systems theory applied to institutional chaplaincy, how to provide care as a differentiated presence rather than a reflection of team consensus, and how to collaborate effectively without losing professional identity. Designed for chaplains embedded in interdisciplinary teams.

OD-210-3-2 | Reflective Supervision and Ongoing Formation: Formation Over Affirmation *Selfcare and Resilience* | 0.1 CEU

Trains chaplains to engage supervision as a formational discipline rather than a performance review - and to seek out the kind of supervision that challenges rather than merely affirms. Covers what makes supervision formative versus evaluative, how to bring real material to supervisory relationships, and how to build ongoing formation into a chaplaincy career that does not require institutional support to sustain it. Designed for mid-to-senior chaplains committed to continued professional growth.
