

Privacy Policy

Welcome to the 'RAPID Fan Zone.' This platform is operated by **RAPID BUCUREȘTI** ("RAPID," "we," "our," "us") in collaboration with **VYCTO** (Vycto Tech LTD).

Our goal is to provide you with an amazing fan experience, with a clear and comprehensive privacy policy that enables us to deliver fan engagement with the highest level of transparency and trust.

This Privacy Policy explains how we collect, process, and protect your personal data in compliance with the **General Data Protection Regulation (GDPR)**, **Romania's Law No. 190/2018**, and other applicable laws.

By accessing or using the Rapid Fan Zone, you agree to the terms outlined in this Privacy Policy. If you do not agree with any part, please refrain from using the platform.

1. Data Controller and Contact Information

Rapid Bucharest FC and VYCTO are the joint data controllers responsible for processing your personal data.

For any privacy-related inquiries, please contact:

- **Email:** dpo@fcrapid.ro
- **Address:** Fabrica de Glucoză, Nr. 21, Sector 2, Bucharest

For requests related to your data preferences, account deletion, or other similar issues, please contact:

- **Email:** info@vycto.com

We will handle all requests promptly and free of charge unless deemed excessive or repetitive, in which case a reasonable fee may apply.

2. Data We Collect

We collect and process the following categories of personal data:

Data You Provide Directly:

- **Registration information:** Name, email address, date of birth, phone number.
 - **Fan preferences:** Nation, favorite players, and engagement preferences.
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Data Collected Automatically:

We collect certain data automatically to ensure the platform operates securely and efficiently. This includes:

- **Device information:** IP address, browser type, operating system, and device identifiers.
- **Usage data:** Pages visited, time spent, and interactions within the Fan Zone.

Legal Basis for Collection:

- **Legitimate Interests:** Some data is collected to operate and secure the platform effectively, monitor performance, and detect misuse or fraudulent activity.
- **Consent:** For analytics, tracking, or personalization purposes (e.g., behavioral profiling or targeted advertising), **your explicit consent** will be requested via the cookie banner or related mechanisms.

You can manage your preferences and withdraw consent at any time via cookie settings or by contacting us.

Data from Third Parties:

- **Social Media Profiles:** If you log in via platforms like Facebook or Google, we may collect limited information (such as your profile name and email) to facilitate access to the Fan Zone.
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3. Purpose of Data Processing

We process your personal data for the following purposes:

- To provide and manage the Fan Zone services.
- To personalize your experience, including customized content and rewards.
- To communicate with you about updates, promotions, and events.
- To analyze and improve our services through aggregated data insights.

- To ensure security and prevent unauthorized access or misuse.
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4. Legal Basis for Processing

We process your personal data based on the following legal grounds:

- **Contractual Necessity:** To fulfill our obligations under the Fan Zone Terms of Use.
 - **Consent:** For specific activities like sending marketing communications (you can withdraw your consent at any time).
 - **Legitimate Interests:** To improve our services and ensure platform security.
 - **Legal Obligations:** To comply with applicable laws and regulations.
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5. Data Sharing and Recipients

We may share your personal data with:

- **Service Providers:** Trusted third parties who support the operation of the Fan Zone (e.g., cloud hosting, analytics providers).
- **Sponsors and Partners:** Limited and anonymized data to facilitate engagement activities and rewards (only with your explicit opt-in).
- **Legal Authorities:** If required by law or to protect our legal rights.

We do not sell your personal data to third parties.

6. Data Retention

We retain your personal data only as long as necessary to fulfill the purposes outlined in this policy or to comply with legal obligations. Examples:

- **Billing and transactional data:** 10 years (to meet financial regulations).
- **User account data:** Retained during the account's active period and deleted upon request or inactivity for 10 years.

If you delete your account and want to delete all raw data associated with it, please contact info@vycto.com.

7. Your Rights

Under GDPR, you have the following rights:

- **Access:** Request a copy of your personal data.
- **Correction:** Rectify inaccurate or incomplete data.
- **Erasure:** Request the deletion of your data (subject to certain conditions).
- **Restriction:** Limit the processing of your data.
- **Portability:** Receive your data in a structured, machine-readable format.
- **Objection:** Object to processing based on legitimate interests.
- **Withdraw Consent:** Withdraw consent for specific processing activities.

To exercise these rights, contact info@vycto.com. We're committed to addressing your requests promptly and transparently.

8. Data Security

We implement robust technical and organizational measures to protect your personal data against unauthorized access, loss, or misuse. These measures include:

- Encryption and secure servers.
 - Access control and regular security audits.
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9. International Data Transfers

In cases where personal data is transferred outside the European Economic Area (EEA), we ensure appropriate safeguards are in place, such as **Standard Contractual Clauses (SCCs)**, to protect your data to the same standard as within the EEA.

10. Cookies and Tracking Technologies

The Rapid Fan Zone uses cookies to enhance your experience. For detailed information, please refer to our Cookie Policy. You can manage cookie preferences through your browser settings.

11. Updates to this Privacy Policy

We may update this Privacy Policy periodically to reflect regulatory changes or service improvements. Any changes will be communicated via the Fan Zone or other appropriate means. Please review this policy regularly.

12. Complaints

If you have any issues or complaints, please contact:

- **Email:** info@vycto.com

If you believe your rights have been violated, you can file a complaint with the Romanian Data Protection Authority (ANSPDCP):

- **Website:** www.dataprotection.ro
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Contact Us

If you have any questions about this Privacy Policy or how we process your personal data, please contact us:

- **Email:** dpo@fcrapid.ro / info@vycto.com
- **Address:** Fabrica de Glucoză, Nr. 21, Sector 2, Bucharest

By using the Rapid Vycto Fan Zone, you acknowledge that you have read and understood this Privacy Policy.

Updated: January 2025