Terms of Use

1. Introduction

Welcome to the 'RAPID Fan Zone.' This platform is operated by RAPID BUCUREȘTI ("RAPID") ("we," "our," "us") in collaboration with VYCTO (Vycto Tech LTD). By accessing or using this fan zone, you agree to these Terms & Conditions ("T&C"). If you do not agree, please refrain from using the platform.

2. Definitions

- "Platform" refers to the fan zone accessible at rapidbucharest.vvctorewards.com
- "User" refers to anyone accessing or participating in the platform.

3. Amendments

We reserve the right to update these T&C at any time. Updated versions will take effect immediately upon publication on the platform. Users will be notified of significant changes through the platform.

4. Eligibility and Entry Restrictions

- 4.1 **Competition Duration:** Each competition's duration will be specified by the countdown displayed on the 'Home' page. The countdown concludes at the start of the RAPID fixture to ensure fairness.
- 4.2 **Identity Verification:** Proof of identity, including full name and age, may be required from prize winners to confirm eligibility and verify they are not bots, fake accounts, or repeat entries. Winners may also be required to sign an acceptance statement upon receiving their prize.
- 4.3 **Minor Winners:** If a winner is under the age of 18, they may accept the prize with the consent of a parent or guardian.
- 4.4 **Prizes:** Prize details are indicated in the "Rewards" section for each competition. Administrators reserve the right to substitute prizes due to logistical or administrative issues.

- 4.5 **Entry Limitations:** Each user is limited to one entry per competition. Multiple entries will result in disqualification.
- 4.6 **Social Media Participation:** Users participating via social media must have an active, genuine account. Promotions are not sponsored, endorsed, or administered by social media platforms.
- 4.7 **Prohibited Content:** Users may not use abusive, profane, threatening, or offensive usernames or content. Violators will be disqualified.
- 4.8 **Free Participation:** Competitions are free to enter; no purchase is required.
- 4.9 **Right to Amend:** Competitions and terms may be modified or canceled due to unforeseen circumstances, such as natural disasters or regulatory changes. Changes will be communicated promptly.

5. Winners and Prizes

- 5.1 **Selection Process:** Winners are determined by leaderboard performance, with points assigned to challenge questions. Leaderboards are accessible under the "Leaderboard" tab. RAPID may offer monthly prizes to top performers.
- 5.2 **Prize Options:** Winners may choose a lower-ranked prize at their discretion. The subsequent winners' prizes will adjust accordingly.
- 5.3 **Notification and Claiming:** Efforts will be made to contact winners within ten (10) calendar days. Failure to respond or meet eligibility requirements will result in forfeiture, and the prize may be awarded to the next eligible participant.
- 5.4 **Sponsored Competitions:** For competitions sponsored by RAPID partners, users' names, emails, and social media IDs may be shared with sponsors for prize delivery or promotion. This will be stated in the competition details.
- 5.5 **Non-Transferability:** Prizes cannot be exchanged for cash or transferred to others.

6. Intellectual Property

- 6.1 **User-Created Entries:** Users warrant that their entries are original and do not infringe third-party rights. By submitting an entry, users grant RAPID and Vycto an exclusive, worldwide, royalty-free license to use the entry.
- 6.2 **Leaderboard Visibility:** Entries may be publicly displayed on leaderboards during competitions.

7. Data Privacy

- 7.1 **Data Collection:** Personal data collected will be processed in compliance with GDPR, OUG 34/2014, and Law no. 190/2018 on Measures for the Application of GDPR in Romania. Data will only be retained for competition purposes and not shared without consent.
- 7.2 **Publicity:** Winners consent to their names and usernames being used in social media announcements. Additional consent will be sought for photographs or videos.
- 7.3 **Newsletter and Sponsored Brand Communication:** Participation does not automatically enroll users in newsletters or promotional communications. Users can opt-in separately during the entry process. Consent can be withdrawn at any time.

8. Compliance with Consumer Rights

- 8.1 **Return Policy:** Users waive their right to return digital entries once submitted, in accordance with OUG 34/2014.
- 8.2 **Digital Goods:** All digital features provided through the fan zone comply with OUG 140/2021. Updates will be provided to maintain functionality and security. Users are responsible for installing any updates if required, to ensure continued access.

9. Security and Fraud Prevention

- 9.1 **Prohibited Activities:** Fraudulent activities, such as creating multiple accounts or using automated tools, are strictly prohibited and will result in disqualification and legal action.
- 9.2 Investigations: Suspicious activity will be investigated, and users must cooperate fully.

9.3 **Fraud Consequences:** Confirmed fraud will result in prize denial, account termination, and possible legal remedies.

10. Liability and Acceptance of Terms

10.1 **Force Majeure:** Neither party will be held responsible for failure to fulfill obligations due to unforeseen circumstances beyond their control, such as natural disasters, regulatory changes, or technical failures, in compliance with Romanian law.

10.2 **No Third-Party Liability:** RAPID and Vycto are not responsible for issues arising from third-party platforms or sponsors.

10.3 **Modification of Terms:** These T&C may be updated at any time. Continued platform use constitutes acceptance of the updated terms.

10.4 **Governing Law:** These T&C are governed by the laws of Romania, including but not limited to OUG 34/2014, OUG 140/2021, and Law no. 365/2002 on Electronic Commerce. Any disputes arising under these terms will be resolved by the competent courts of Bucharest.

10.5 **Severability:** If any provision of these T&C is invalid, the remaining provisions will remain in effect.

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